

About this Appendix

This document is an appendix to Burnaby Community Assembly Final Report, providing further background and detail about Assembly's Recommendations, and the process used to produce them.

Any works referring to this material should cite:

"Appendix V", Burnaby Community Assembly Final Report. Simon Fraser University's Morris J. Wosk Centre for Dialogue, November 2024.

See also:

Burnaby Community Assembly Final Report. Simon Fraser University's Morris J. Wosk Centre for Dialogue, July 2024

Burnaby's Official Community Plan Explained: Learning Materials for the Burnaby Community Assembly. Simon Fraser University's Morris J. Wosk Centre for Dialogue, May 2024.

To access reports or learn more about the Assembly, visit <u>burnabyassembly.ca</u>

About SFU's Morris J. Wosk Centre for Dialogue

Simon Fraser University's Morris J. Wosk Centre for Dialogue fosters shared understanding and positive action through dialogue and engagement. Through processes such as Your Voice, Your Home: Meeting the Housing Needs of Burnaby Residents, Mitigating Wildfire, the Burnaby Economic Recovery Task Force, and the Citizen Dialogues on Canada's Energy Future, we have engaged hundreds of thousands of participants to create solutions for many of society's most pressing issues.

https://www.sfu.ca/dialogue.html | dialogue@sfu.ca | @sfudialogue



The Ancestral and Unceded Homelands of the həńqəmińəm and Skwxwú7mesh sníchim Speaking Peoples

The organizers of the Burnaby Community Assembly acknowledge that the area now known as the City of Burnaby is situated on the ancestral and unceded territories of the həńqəmińəm and Skwxwú7mesh sníchim speaking peoples, including the xwməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish), səlilwətał (Tsleil-Waututh), and kwikwəxəm (Kwikwetlem) Nations.

Overview of the Burnaby Community Assembly

The Burnaby Community Assembly is a broadly representative group of 40 residents selected by civic lottery to create recommendations for the City of Burnaby's Official Community Plan under the guiding question: **How should Burnaby grow and change by 2050 to create a city where everyone can thrive?**

Assembly Members worked together over 7 full-day sessions between February 24 and June 15, 2024 to learn about their city, hear each other's perspectives and work through trade-offs. Issues tackled included density, livability, housing, climate change and transportation in the context of a growing city.

The Assembly process was designed and overseen by Simon Fraser University's Morris J. Wosk Centre for Dialogue in a collaborative but arm's-length partnership with the City of Burnaby. The City of Burnaby committed in advance to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable. City Council remains responsible for final approval of the Official Community Plan.



Purpose of this Appendix

This document is one of seven detailed appendices for the Burnaby Community Assembly's final report. SFU's Morris J. Wosk Centre for dialogue has made these extensive materials available in the interests of transparency and accountability.

These materials will support Burnaby residents, and all others who have interest in the development of the Burnaby 2050 Official Community Plan, in understanding the detailed process by which the Assembly Members developed their recommendations. These appendices will also support engagement and learning about community and planning issues in Burnaby, centred around the Assembly's guiding question: **How should Burnaby grow and change by 2050 to create a city where everyone can thrive?**

Furthermore, these materials will allow the Burnaby Community Assembly to serve as a detailed case study for analysis and consideration by researchers, public engagement practitioners, governments, and all those who are interested in deliberative democratic processes. A "deliberative wave" of community assemblies and similar processes have been internationally recognized by the Organization for Economic Co-operation and Development (OECD) for transforming how cities and other levels of government engage residents on complex issues, and the Centre for Dialogue is one of many organizations working towards strengthening the effectiveness of these processes.

In 2021, Burnaby became the first known local government in Canada to commission a Community Assembly for its Official Community Plan. In 2024, Gibsons, BC became the first known community to finish such an Assembly, working in partnership with the Centre for Dialogue's Renovate the Public Hearing Initiative. Alongside the work of other regional leaders in public participation, such as the City of New Westminster, we hope these processes will set a new benchmark for how local governments engage their communities on the decisions that matter most.

Note On Structure:

These appendices contain a number of documents, reports and slide decks from throughout the Assembly process. Please refer to "document lists" that are included throughout these appendices to help navigate these numerous embedded documents.



Contents

Introduction: Community and Public Engagement	6
Big Ideas Public Workshop	7
nvitation to Community Exchange Panelists	15
Multilingual Engagements	17
Document List: Multilingual Engagements	17
Emerging Action Ideas - Survey Results	51
Recommendations Launch Celebration Invitation	59
Frequently Asked Questions from Website	60
@BurnabyAssembly Instagram Feed	68
Burnaby Assembly Newsletter	77
Joint Press Release with City of Burnaby Announcing Assembly	108
Joint Press Release with the City of Burnaby Launching Final	
Recommendations	110



Introduction: Community and Public Engagement

All Burnaby community members had opportunities to follow Assembly proceedings and give feedback to the Assembly as it developed its recommendations.

This appendix contains documentation of community and public engagement that took place throughout the Assembly. This includes public and community feedback opportunities such as the Big Ideas Public Workshop, Community Exchange Reference Panel, Multilingual Engagements, and Emerging Action Ideas Survey, as well as content from the Assembly's website (burnabyassembly.ca), Instagram (@BurnabyAssembly), and newsletter.



Big Ideas Public Workshop

Below are the invitation email and summary of "Big Ideas" from the Big Ideas Public workshop on April 9, 2024.

BURNABY COMMUNITY ASSEMBLY

What is the Burnaby Community Assembly?

The <u>Burnaby Community Assembly</u> is a representative group of 45 Burnaby residents, selected through a civic lottery, who will help shape <u>Burnaby's Official Community Plan</u>.

The Assembly is led by <u>SFU's Morris J. Wosk Centre for Dialogue</u> in a collaborative, but arm's length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation Lab</u>.

What's happening:

- Unprecedented Burnaby Community Assembly is underway!
- · Have your say! Participate in the Big Ideas Workshop
- Reflections on Deliberative Models for City Planning and Knowledge Exchange with a Growing Field
- How Community Assemblies Can Transform Decision-Making

ANNOUNCEMENTS

Unprecedented Burnaby Community Assembly is underway!

The Burnaby Community Assembly officially launched on Saturday, February 24th. Over the first three Assembly Meetings, participants met with City Councillors and staff, learned more about Burnaby and discussed issues such as livability, housing accessibility, climate resilience and transportation in the context of a growing city.

READ MORE

GET INVOLVED

Have Your Say! Participate in the Big Ideas Workshop

Join us on Tuesday, April 9th from 6:30 - 8:30 PM at Bonsor Recreation Complex, Banquet Hall for the Big Ideas Workshop! The workshop is an opportunity for the broader Burnaby community to hear from the Assembly and share your Big Ideas for actions Burnaby can take on growth, livability and housing. Your ideas will inform the Assembly's next phase of deliberation where it will weigh trade-offs and develop draft recommendations. The Assembly's final recommendations will be shared publicly and the City has committed to receiving and responding to these recommendations, ensuring the process is transparent and accountable.

The event will include presentations about the Assembly and the Official Community Plan, as well as facilitated activities to gather your Big Ideas.

REGISTER

FEEDBACK FROM APRIL 9 BIG IDEAS WORKSHOP



At the April 9 **Big Ideas Public Workshop**, we asked Burnaby residents: "What's your 1 Big Idea for the Burnaby Community Assembly to consider? (Big Ideas are actions Burnaby can take on growth, livability and housing)."

Below are listed all the Big Ideas collected at this workshop, sorted into themes.

1. Neighbourhood Forms

- Mixed zoning in neighbourhood convenience/grocery stores (not currently permitted bc of zoning) this would minimize the need for people to drive to a major grocery store, add a level of convenience for residents & increase sense of community.
- Neighbourhood pub/restaurants/cafe (again not permitted under current zoning).
- Encourage access to local, small-scale businesses + shops within neighbourhoods to create individual character + identities + to support local economies + access.
- Develop more amenities (e.g. childcare / daycare / community centres) in highdensity areas in Burnaby (Brentwood, Lougheed, etc.).
- Build: Diverse community hubs based around amenities such as community centres and shopping that encourages people to walk, sit, meet, play in their neighbourhoods.
- Ensure people have access to safe, walkable amenities, so we can reduce reliance on cars. I.e. Access to affordable daycare / childcare within walking distance.
- Distribute different types of housing wisely across Burnaby with proper amenities (parks, community centre, school) and infrastructure.
- Develop a more balanced density plan. Create & implement intergenerational activities & spaces.
- Design spaces just to hang out and socialize, with an open space like a "plaza" for entertainment too. The city does not provide some fun after 9:00p.m. Social time saves time going to the psychologist.
- Preserve community-centred neighbourhoods.



2. Street Experiences

- Create pedestrian-only streets.
- Have a Pedestrian Only Zone in Metrotown between Wilson Ave and Royal Oak Ave.
 Develop some character streets. Coffee / restaurant, diversity specific, themed shopping. More art displays.
- Create elevated pedestrian walkways especially at the mall.
- Close off Halifax Street to cars between Madison & Willingdon to make a pedestrian walkway parkway.
- Build more coverings (roofs, trees etc.) for supporting walkability in rain season.
- At all crossing signals, crosswalks, have modernized pedestrian push buttons with audible feedback. Install tactical walking surface indicators at crossings.
- Implement a new warning signal system to improve traffic flow and pedestrian safety. The system is expected to be school-kids friendly and disabled people accessible.
- Accessible sidewalks I complained about this a few years back and at the (then) current rate of replacement/upgrade, it will take something like 25 years for our neighbourhoods to become accessible. This is shameful. We need to do better to keep aging people in their homes and enable people with mobility devices or limitations to remain or become active. This was also super annoying as a mom pushing a stroller down Nelson for example where it's a long street with many feeder streets and virtually no curb cuts.
- Increase the width of sidewalks for both pedestrians + cyclists & keep road traffic separate.
- Invest in a safe, robust active transportation network where pedestrians + cyclists are separated from traffic. Wide pathways, proper lighting, etc.
- Designated bike lanes (with barrier!!!) I bike with 2 kids in tow and we almost get hit at least a few times a week. People are bad drivers and biking in BC is not safe. More bike lanes and not just painted bikes on main roads in shared lanes. It's terrifying riding on Kingsway, 22nd, 29th or Boundary - there's no real path across town (E W).
- Build bike escalator in hilly area.
- Multi-modal transport other than car. Over the highways. Avoid traffic.



- Council to implement a meaningful Vision Zero Plan as per the 2021 Enacted Transport Plan to reduce road crashes.
- Reduce / remove all street parking over 5-10 years. Extra lane for active transit.
- More free parking by SkyTrain & city streets. Seniors like to take public transit but parking have limits in time.
- Invest in cheap parking or free parking near Skytrain stations, thus encouraging more people using rapid transit.
- Develop multi-story parking space in central station area.
- Allow ample parking with extra rental suites for residential zoned homes.

3. Community Amenities, Facilities and Services

- More daycare.
- Provide more hospitals, fire depts., police.
- Build / develop / improve community centres with park / playing field, children playground, integrate park / green space with new housing communities.
- More natural playscapes in playground/parks upgrade dinky parks that don't entertain kids past age 4 for more elaborate and multi-age play structures (think Mundy park) and basketball courts etc. where feasible.
- Leverage existing community assets.
- Build a Burnaby National Exhibition, Wonderland / Disneyland.
- Support independent businesses. Keep public spaces. Support and invest in seniors. Services. Housing. Medical.
- Upgrade main roadways / public transit connecting busy hubs within Burnaby and elsewhere. Kingsway near Metrotown.
- Build a bridge from Burnaby <-> Richmond.
- Develop better transit planning for existing and new town zoning. More Handy Dart.
- Building a new SkyTrain line from SFU to Royal Oak station and south to Richmond / Delta.



- SkyTrain connector between Metrotown and Brentwood Willingdon is a nightmare and only going to get worse but there's no convenient way to travel between the 2 "downtowns".
- I have an idea that can increase bus (at rush hour) service by about 17% and it would take 5 days to get up and running, but apparently I'm at the wrong place. So, turn on all the water fountains.

4. Housing Types

- Reduce construction of high rises.
- Build truly an affordable mix of housing types with some character! (not just concrete towers!)
- RECONSIDER re-development of old building / apartments.
- Burnaby should require developers to build local, comparable replacement housing for existing residents to move into before their rental home is demolished.
- Build the "missing middle" mid-rise developments.
- Allow Multiplex / Rowhouses throughout the City. Speed & volume at the same time. Affordability.
- Request design submissions of inter / national origin for much increased (but not high rise) density for healthier communities.
- Develop a more uniform and fair approach to residential house design, single family and multi-family.
- Plan more variety & types of housing / infrastructure to increasing housing affordability and better community freedom to choose not force.
- Implement provincial guidelines for density (4 to 6 units /single family residential lot) in a phased manner such that infrastructure can be developed in an efficient manner i.e. in specific focused areas rather than scattered throughout.
- Build affordable housing, small units, 4, 6 story mandatory.
- Develop city-owned high density, affordable and/or rent controlled housing.
- Increase the number of affordable housing focusing on low income areas like Edmonds; our needs might be different than other areas.



- Increase purpose-built rental, non-market + market housing near transit hubs.
- Ensure affordable housing is accessible to all.
- To build affordable houses for young generation.
- Support and make the rent of houses more reasonable and affordable.
- Reduce the time & cost of permits & development of housing in BBY. Too much red tape & time! It's not a new idea.
- Allow option for natural gas rough-in not just all electric systems. This is a monopoly for one utility provider. Can charge whatever they want.

5. Resilience to Climate Change Impacts and Growth

- Designate a mall as a "Resiliency Hub" with flex space to gather in extreme weather, spaces for dialogue, cooling centres, food bank drop-off.
- Re-design our malls to be refuges from heat dome, snowstorms etc. for everyday folks.
- Build infrastructure that will keep up with the growth of our city (like schools, sewer, hospitals).
- "Innovation" Take action on the rise or growing population that cause housing issues.
- Climate-centred approaches.
- Adopt a '7 generation lens' for all plans & decisions: expand possibility through imagination how will this impact people, children, nature 7 generations from now? What throughline connects us now + 7 generations as people before + after?
- Please consider creating a "Futures Commissioner" like they have in Wales. All big initiatives would have to be submitted to the Futures Commissioner for their feedback + recommendations on whether the initiative will be good for 50 years in the future / is it the best option for future generations? (it is like the 7 generations concept)

6. Green Spaces and Urban Agriculture



- Strengthen our parks, conservation and green spaces.
- Preserve existing green spaces + parks.
- Improve existing green spaces that are currently overrun with invasive species especially areas that are unlikely to be developed (e.g. large patches of blackberries along Southridge Dr).
- IMPROVE access to green spaces.
- Create more green spaces that are accessible for all users.
- Burnaby government can plan more space for constructing the park because the
 density of population is big and there are more and more babies born in Burnaby,
 so they need suitable place to play.
- Increase & improve quality & number of green spaces in this city: ✓ climate resilience. ✓ urban cooling. ✓ biodiversity. ✓ connectivity. ✓ ecosystem services.
- Implement programs / bylaws to plant more trees / greenery with NEW developments -> similar to law with public art in Vancouver.
- Incentivize & support the inclusion of green space on property, such as trees, plants, green walls, etc.
- Invest more money to ensure SkyTrain stations and malls have tree canopy & green space as central focus.
- Plant diversity for tree planting yes we all love cherry blossoms but ornamental cherry trees don't grow very large and don't have the most robust canopy.
- Create community gardens in public spaces. Also have development projects implement community gardens for those that live there.
- Planting of edible trees/plants in public landscapes and encouragement of urban gardens both community and private (food security).

7. Community Engagement and Supports

 Make people of Burnaby more aware of ways they can be more engaged in the community: newsletters to homes, community notice boards, email subscribe, community events.



- Empower citizens to act as leaders to create community space to discuss, love and collide.
- Develop + plan micro meeting micro (OCP). i.e. Burnaby Heights, Lougheed Town Ctr, Brentwood Town Ctr, Metrotown Ctr, Edmonds Town Ctr.
- Data to understand which community wants what. Data to present results.
- Encourage people work in health care, architecture, semi-skilled area.
- Implement a Universal Basic Income Program. Even a small monthly amount has been shown to vastly improve quality of life and revitalize communities + local economies.
- Strengthen the support of immigration.
- More landlord support.
- Reciprocal partnerships.



Invitation to Community Exchange Panelists

Subject Line:

Action Required by April 17: Invitation to participate in Burnaby Community Assembly meeting

Body of Email:

We are excited to *invite you to join us as a member of the "Community Experience Reference Panel" for the upcoming Burnaby Community Assembly Meeing #5, scheduled for Saturday, May 4, from 10:00 am to 12:00 pm.*

[Please note: the date of the panel was changed after this initial invitation]

The Burnaby Community Assembly is a group of 45 residents, who broadly mirror the demographic character of Burnaby, learning about their City and developing recommendaons for Burnaby's new Official Community Plan. We are bringing together up to 14 different organizations/individuals in Burnaby to share their perspectives so that Assembly Members can develop a better understanding of diverse lived experiences and community perspectives in Burnaby.

What should I expect?

As a member of the "Community Experience Reference Panel," we are hoping you would share 3-5 key messages that you'd like the Burnaby Community Assembly to know about the experiences of young people in Burnaby as they continue to develop their recommendaons for Burnaby's Official Community Plan. The format of the acvity is still being confirmed, but ideally, you'll have a chance to share your perspectives in small groups with the Assembly Members. You will contribute to ensuring that these diverse experiences and perspecves are reflected in the Assembly's process and inform decision-making.

Here are the details for the event:

- Location: Bonsor Recreaon Complex, 6550 Bonsor Avenue, Banquet Hall.
- Date: Saturday, May 4
- Time: 10 AM 12:00 PM (Doors will open at 9:30 AM for coffee and light refreshments, and you're welcome to join us for lunch!)

Compensation: In recognition of the value that Community Experience Reference Panelists bring to the Burnaby Community Assembly and time to prepare and parcipate, we will provide a \$175 honorarium for individuals who are not parcticipating as part of an existing salaried posion. Please let us know if you would like to request an honorarium.



Next Steps: If you are interested in parcipating, please **email Naiying Xue at** [email] (cc'd) by April 17th, 2024 and indicate whether you live in North or South Burnaby.

* Please remember participants will be selected on a first come, first served basis.

What is the Burnaby Community Assembly?

The Assembly will inform the Official Community Plan by bringing together a representative body of 45 Burnaby community members to create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly will present its recommendations to City Council and the City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

The Burnaby Community Assembly will be overseen by Simon Fraser University's Morris J. Wosk Centre for Dialogue, in a collaborative, but arm's-length partnership with the City of Burnaby, with further support from the Civic Innovation Lab.

Thank you!

Burnaby Community Assembly Team

For more information on the Burnaby Community Assembly, please visit our <u>website</u>, and follow us on Instagram <u>@BurnabyAssembly</u>. If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at <u>Burnaby.ca/enews</u>.



Multilingual Engagements

As part of the Burnaby Community Assembly process, eight community-led in-person engagements were held with different linguistic groups in Burnaby. These took place in Arabic, Cantonese & Mandarin together, Farsi, Kiswahili, Korean, Somali, Spanish and Tagalog.

To support these engagements, Multilgingual Ambassadors were recruited to lead the discussions, summarize the outcomes of those discussions, and also share some key learnings through a panel discussion alongside other Mulitlingual Ambassadors during Assembly Meeting #6.

Document List: Multilingual Engagements

Please find the following documents in the following pages:

- Multilingual Ambassador Invitation Email
- Process Design for Multilingual Engagements
- Summary Reports from Multilingual Ambassadors
- Evaluation Survey Results from Multilingual Ambassadors



[Subject line: Join the Burnaby Community Assembly as a Multilingual Ambassador!]

Dear Immigrant Advisory Council Members:

I hope this message finds you well.

We are reaching out to invite you to join us in supporting community-led multilingual engagement for the Burnaby 2050 Official Community Plan, as part of the Multilingual Ambassadors for the Burnaby Community Assembly.

Burnaby is a diverse city, with 61% of Burnaby residents have at least one mother tongue besides English. Simon Fraser University's Morris J. Wosk Centre for Dialogue is working in partnership with the Burnaby Intercultural Planning Table (BIPT) to recruit 7 Multilingual Ambassadors who speak diverse languages to co-host local conversations with language communities across Burnaby. We aim to honour the linguistic and cultural richness of Burnaby and create space for linguistic processing and reflection, fostering an environment where all voices can be heard. The languages include 5 of the most commonly spoken languages in Burnaby and 2 conversations for communities with emerging needs for engagement:

- 1. Chinese (Mandarin and Cantonese)
- 2. Korean
- 3. Tagalog/English for the Filipino community
- 4. Spanish
- 5. Persian Farsi
- 6. Arabic
- 7. African or Caribbean/Latin American language communities for people of African Descent

As a Multilingual Ambassador, you will play a crucial role in supporting community leaders in outreach and connecting with multilingual and cultural groups in Burnaby. This includes facilitating conversations in their primary languages among 8 community members, listening to community members' experiences and hopes for the city, recording outcomes, and reporting back to the Assembly.

What is required? What should I expect?

To join the Multilingual Ambassadors team, you will need to commit to:

- **Community outreach and participant recruitment**: Support SFU Centre for Dialogue with recruiting 8 participants for your language session.
- **Introduction:** Attend the April 20th Assembly Meeting #4 at Bonsor Recreation Complex, Banquet Hall, to introduce yourself to Assembly members and prepare for your language session.



- Multilingual workshop: the community-led multilingual engagement window for the
 Assembly scheduled between April 21st and May 30th. The specific date and time
 for your 2-hour multilingual workshop will be determined collaboratively. For the
 multilingual workshop you will lead, you'll facilitate dialogues on livability, housing
 accessibility, climate resilience, and transportation in a growing city. You should be
 willing to hold a shared space for discussing different perspectives.
- **Reporting back:** Present your findings to the Assembly on June 1st at Meeting #6, also at Bonsor Recreation Complex, Banquet Hall.

You will be provided with a \$600 honorarium for the above commitments. If multiple people are interested in supporting the same language group, we will address that on a case-by-case basis.

SFU's Morris J. Wosk Centre for Dialogue will honour the leadership of community leaders by supporting them in designing the workshop, providing both English and translated versions for discussion materials, managing logistics such as venue booking and catering, offering onsite support, and providing additional support as needed to ensure you are well-prepared to facilitate discussions. SFU Centre for Dialogue staff will schedule a meeting to check in with each multilingual ambassador or offer an orientation to onboard them. Details are to be confirmed.

How can I become a Burnaby Community Assembly Multilingual Ambassador?

If you are interested in being a part of the Multilingual Ambassadors team, please reply to this email to Ana Maria by April 12th.

What is the Burnaby Community Assembly?

The Assembly will inform the Official Community Plan by bringing together a representative body of 45 Burnaby community members to create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly will present its recommendations to City Council and the City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

The Burnaby Community Assembly will be overseen by <u>Simon Fraser University's Morris J.</u> <u>Wosk Centre for Dialogue</u>, in a collaborative, but arm's-length partnership with the <u>City of Burnaby</u>, with further support from the <u>Civic Innovation Lab</u>.

Thanks!

Burnaby Community Assembly Team



For more information on the Burnaby Community Assembly, please visit our <u>website</u>, and follow us on Instagram <u>@BurnabyAssembly</u>. If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at <u>Burnaby.ca/enews</u>.

Multilingual Conversations – Process Guide

Burnaby Community Assembly

The following is a sample guide for the multilingual conversations. Although the flow of the conversation can adjust by what each facilitator feels is appropriate, please make sure to ask the following questions:

- 1. What's working well for the communities you belong to in Burnaby?
- 2. What's not working well for the communities you belong to in Burnaby?
- 3. How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

Each facilitator will be provided with translated versions of the Burnaby Community Assembly's Action Idea Survey, please allot 20 minutes to review this with the group and have each participant fill out the survey.

Note-taking

Please take detailed notes of the discussion as much possible, especially focused on the three questions above. Feel free to take notes on a computer or by hand, whichever feels most comfortable for you. Please specify where participants share feedback about a specific street, neighborhood, or location in Burnaby. Your notes can then be cleaned up into a one-page summary of the conversation that you would present back to the Assembly on June 1st.

Time	Content	Supplies
30 mins	Doors Open	 E-mail sign-up form and
	Welcome participants, invite them to partake in the meal	pens
	Distribute e-mail contact sign-up form for participants	
10 mins	Introduction	
	 Facilitators introduce themselves and offer a land acknowledgement for Burnaby. (See City of Burnaby guide here: https://www.burnaby.ca/sites/default/files/acquiadam/2021-07/Guidelines%20for%20Indigenous%20Territory%20Acknowledgement.pdf) Facilitators invite each participant to go in a circle and share their name and ask them to respond to an icebreaker question. Consider one of the following prompts, or use your own: Describe how you're feeling today using the weather. Ex: "I'm feeling sunny," "I'm feeling cloudy," Share one word for how you are coming to today's conversation. Share why you were interested in participating in today's conversation. 	
10 mins	Setting the Stage	
	Facilitators will share the general flow of the session:	

- Over the next 1-2 hours, the group will have an informal conversation about Burnaby over the next 25 years and how to build a thriving city as it grows.
- Here are some ideas for an effective conversation:
 - **Be open to other perspectives:** disagreement is normal use this as an opportunity to clarify and understand new ideas.
 - Be inquisitive: Ask thoughtful questions and listen openly to the answers (e.g. What do you mean? Tell me more. What leads you to believe this?)
 - **Speak personally:** share stories of lived experiences and personal values rather than set opinions.
 - Be disciplined in your participation: brief, focused and on topic, leaving time for others.
 - Remember: no one holds the monopoly on truth, and we are all here to learn something.
- Facilitators introduce their roles and the purpose of the conversations:
 - You are facilitating this language conversation on behalf of Simon Fraser University's Morris J. Wosk Centre for Dialogue, who is leading the Burnaby Community Assembly.
 - The Burnaby Community Assembly is a group of 45 residents selected by civic lottery to broadly mirror the demographic diversity of Burnaby. They meet over 7 Saturdays to learn about Burnaby and develop recommendations for Burnaby's Official Community Plan.
 - The Official Community Plan will guide and manage Burnaby's growth over the next 25 years in a way that reflects our community's aspirations and values. It explores issues related to transportation, climate change, housing, and livability in the context of a growing City.
 - The City of Burnaby has provided editorial autonomy over the Assembly and its recommendations, meaning that the City won't interfere what the Assembly chooses to put forward as recommendations. The Assembly has a collaborative but arms-length partnership with the City of Burnaby.
 - The City of Burnaby has committed to receiving and responding to the Assembly's recommendations. City Council will be present when I (the facilitator) present what we discuss today.

	 The Assembly is entering its final stage of deliberation, where it will finalize its recommendations, considering the different trade-offs between actions the City of Burnaby can take. The feedback from this session will inform the Assembly's decision-making as I (the facilitator) will report back to the Assembly on our conversation at its next meeting in June. 	
40 mins	Roundtable Discussions Using an informal format, facilitators will guide the group through the following questions: 1. What's working well for your community in Burnaby? 2. What's not working well for your community in Burnaby? 3. How should Burnaby grow and change by 2050 to create a city where everyone can thrive? Facilitators might consider popcorn-style, roundtable discussion or pair and share for each question, depending on the group dynamics (see Facilitator Guide for suggestions). Please make sure to note clearly where participants speak about specific streets, neighborhoods, or areas of Burnaby.	
20 mins	 Surveys Facilitators walk through the action idea survey with participants. Participants are encouraged to pair up with another person and discuss together as they fill out the survey. Facilitators collect the surveys in an envelope to share back with CfD staff. 	Paper surveysPens
10 mins	 Closing Round As a closing round, facilitators ask participants to think about Burnaby's future and share one thing they are hopeful for. Facilitators distribute optional demographic survey, collecting both in an envelope to share back with CfD staff. 	Demographic SurveysPens

BURNABY COMMUNITY ASSEMBLY MULTI-LINGUAL ENGAGEMENT SUMMARIES

Korean Language Conversation – Ambassador: Vivienne Lee

This conversation was hosted on May 16, 2024 with eight participants.

Introduction

On May 16, 2024, I had a conversation with guests from the Korean community about the development of Burnaby. I invited three mothers who raise infants and toddlers, a senior lady, a senior gentleman and three mothers of children who go to school to have a conversation.

Before discussing the full-fledged content, I had a brief self-introduction session with the guests and played a game of guessing which one was true by telling one lie and one truth.

We had conversations while eating Korean food for lunch. I prepared a relatively easy-to-pick, familiar, and healthy menu so that the food would not interfere with our conversation. I also prepared a meal with vegetarian considerations.

Topics under Discussion

The most issued topic was about public facilities and public schools were most frequently mentioned when discussing the current situation about Burnaby, such as a lack of schools and daycare facilities, a lack of community center programs, and a difficulty in using them because the number of residents accommodated by public facilities exceeded their limits.

There were also references to aging on roads and facilities. There were serious concerns about safety because road signs and lanes were old and hard to see, and there were many opinions that the city's public safety was threatened by insufficient police personnel compared to the growing number of residents.

Recommendations

As an alternative to the various issues mentioned above, various opinions were expressed compared to the Korean urban system.

First, for the lack of public service facility, when a new high-rise condo is built, it is mandatory for daycare and facilities for local communities in the building for each set number of households to provide space for local residents. An alternative was to establish a system that lowers labor costs and helps support employment by mainly hiring new immigrants, youth, and the seniors.

Second, as an alternative to the library as an annex centre, a method of operating a library together in a large shopping mall or community centre was also mentioned. The guests said that not only exercise programs in the community center, but also library services would be operated to provide various programs, so that the facility could be used efficiently. In addition, it was suggested to provide a space for providing public services such as library services in large shopping malls to facilitate accessibility.

Guests agreed that Burnaby is a city where people with multicultural and educational people live, but pointed out that there was a lack of police and personnel to manage public safety. In order to solve these challenges, there were demands for many educational programs as education on the basic social order and manners for the people who is not used to policy or regulation in Canada. and who didn't have enough chance to educate was first required. He also mentioned the need to establish more manpower and an autonomous security system for public safety, and mentioned neighborhood block watch. Page 2 of 2 Basic Word Document

Conclusion

Koreans' views on the development of Burnaby were very detailed and related to their experiences in life. One of the very meaningful results of this conversation was that Burnaby's development direction was very similar among the current urban systems in Korea. However, it was seen that it would be better to apply the convenience and safety of Korea's urban system to the development direction of Burnaby City, and to take the existing Burnaby City's unique direction for the sensibility, nature-friendly, and multicultural aspects of the city.

Arabic Language Conversation - Ambassador: Alin Arakelian

This conversation was hosted on May 16, 2024 with eight participants.

Transportation

- Burnaby North bus 134 (special) is very crowded and there's a need for more buses on this route.
- Bus 136 (Lougheed St to Brentwood Street) comes every half an hour, more buses on this route.
- There should be more buses on weekend, for the people who are working.
- Affordable bus tickets
- Gondola for SFU
- There are no bus shelters at the bus stop (Kingsway-Edmonds) Bus 119 and Bus route (Bus 136)
- Free parking spots without hour limits
- More charging stations for electric cars to encourage people to buy electric cars (which should be
 affordable) and reduce the climate change.
- · Washrooms on transit routes and skytrains
- E-bikes for rent
- The city should be prepared to provide more road services for extreme weather (snowy days)

Housing

- Affordable housing for post-secondary students
- Affordable rent for low-income families (there's no balance between the rent and the income)
- More homes and affordable rent for seniors
- There should be offices to find rental homes for newcomers to Canada (Burnaby, BC). Newcomers are struggling to find rental places because of lack of residential history or referrals.
- There should be high-rises with green spaces around Metrotown area (it is getting extremely crowded).
- Affordable mortgage programs for families with middle-income.
- More insulations for doors and windows, air conditioning, nets for doors and windows during Summer time to protect from insects.

Daycares

• There's a need for more daycares and affordable ones.

Healthcare system

- · More ambulances for emergencies
- There should be medical clinics (open 24 hours) to accept patients, going to emergency will not work.
- More hospitals in the city. One hospital cannot accept all these patients.

Educational institutions

- There's a need for more schools.
- Decrease construction during commute time to and from schools (Burnaby North Secondary School, Lockdale Community School)
- Decrease the enrollment fees for post-secondary institutions.

Amenities

- More lights on Newton Street (almost after turning from Nelson Street), on the intersection of Halifax and Duthie Streets, on the intersection of Grey Stone Drive and Burnwood Drive.
- Small markets around neighbourhoods (Burnaby North)
- More recreation centers to accommodate new residents around North Burnaby area. Generally, when it comes to registration for activities in the recreation centers, they are full, and people left out.
- More studying areas and libraries open for 24 hours.
- Indigenous community based touristic places/attractions.
- Free community meeting places (indoor)
- The city can arrange festivals for every community within Burnaby (Arabic, Chinese, Armenian, Spanish, -)

Chinese Language Conversation – Ambassadors: Lana Wei and Derek Chen

This conversation was hosted on May 19, 2024 with eight participants.

Burnaby's Today

Strengths	Challenges
Central Location & "Just the Right Size"	Insufficient and Outdated Amenities/Facilities
Easy Access to Amenities and Services	Limited Capacity in Public Classes
Quality Education Resources	Lack of Activities for Children
Nature and Green Space	Traffic Congestion and Bottlenecks
Cultural Diversity & Multilingual Materials	 Insufficient Parking and Park & Ride Options
Sense of Community	Lack of Sidewalks and Adequate Lighting

Burnaby's Tomorrow

Recommendations

- Essential Services: Integrate childcare, family doctors, and personal health services into city planning and by-laws.
- Affordable Childcare: Make childcare affordable and accessible for working parents with expedited permit approval processes.
- Integrated Healthcare Facilities: Incorporate healthcare facilities into community centers.
- Develop Local Amenities: Build new neighborhood facilities and enhance existing amenities to improve community living.
- Affordable Housing: Develop more townhouses to allow younger generations to afford homes and raise families.
- Senior Homes and Accessible Facilities: Include more senior homes and facilities in city planning.
- Balanced Urbanization: Strategically plan to balance urban growth with the city's resources to maintain its community charm and avoid excessive urbanization.
- Park & Ride Spaces: Establish park-and-ride spaces near SkyTrain stations for low-fee parking, encouraging public transit use.
- Free or Low-Cost Shuttle Buses: Implement shuttle buses along major corridors to connect key hubs.

Somali Language Conversation - Ambassador: Abdelrahman A Mustafa

This conversation was hosted on May 22nd, 2024.

What's working well for the communities you belong to in Burnaby?

- The public parks and green spaces are well-maintained, offering excellent recreational opportunities.
- Community centers provide diverse programs and activities catering to all age groups, fostering social interaction and physical well-being.
- The public transportation system is efficient, making it easy for residents to commute and access different parts of the city.
- Local schools are noted for their quality education and supportive learning environments.
- Cultural diversity is celebrated through various festivals and events, promoting inclusion and understanding among different community groups.
- Shopping malls like Metropolis at Metrotown provide a wide range of retail options and services.
- Government facilities and public libraries offer essential services and resources to the community, supporting education and civic engagement.
- Cultural events and activities are regularly organized, enriching the community's cultural experience and fostering a sense of belonging.
- Major bank branches are readily available, providing accessible financial services to residents.

What's not working well for the communities you belong to in Burnaby?

- Affordable housing is a significant concern, with many residents struggling to find reasonably priced accommodation, particularly low-income families and young professionals.
- There are gaps in healthcare services, with some residents experiencing long wait times for medical appointments and specialist care.
- Public safety is an area needing improvement, as certain neighborhoods have reported an increase in crime rates.
- Some areas remain underserved by public transportation, making it difficult for residents to access essential services and amenities.
- There is a need for more support for small businesses, which are vital to the local economy but often face high operational costs and regulatory hurdles.
- The cycling paths are insufficient or poorly maintained, making it difficult and unsafe for cyclists to navigate the city.
- There is a lack of private facilities for women only, such as gyms or recreation centers, limiting options for women seeking safe and comfortable spaces for physical activity.

- There is a shortage of centers for children to receive extra help in subjects they struggle with at school, making it challenging for them to improve their academic performance.
- Some areas have inadequate street lighting, making them too dark at night and raising concerns about safety and visibility for pedestrians and drivers.

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

- Prioritize developing affordable housing projects to ensure all residents have access to safe and affordable homes.
- Expand healthcare facilities and services to meet the needs of a growing population, reducing wait times and improving overall health outcomes.
- Enhance public safety through community policing and increased resources for crime prevention to create safer neighborhoods.
- Invest in public transportation to extend coverage to underserved areas and improve connectivity across the city.
- Continue to celebrate cultural diversity by supporting multicultural events and initiatives that promote inclusivity.
- Create more green spaces and pedestrian-friendly areas to enhance the quality of life and environmental sustainability.
- Support local businesses through grants, subsidies, and reduced bureaucratic barriers to help boost the local economy.
- Engage residents in the planning process through regular consultations and feedback mechanisms to ensure development is aligned with the community's needs and aspirations.
- Build more highways and improve existing ones to combat traffic congestion and facilitate smoother commutes.
- Develop a large entertainment park for kids and families, similar to Playland, to provide more recreational options.
- Establish special and safe places for people to learn how to drive, ensuring better driving education and road safety.
- Improve street lighting across all streets in Burnaby to enhance safety and visibility for pedestrians and drivers.

Farsi/Pashto Language Conversation – Ambassador: Hakim Asher

This conversation was hosted on May 24th, 2024.

Introduction

The Multilingual Conversation from the Afghan community group met on May 24, 2024. After the land acknowledgement and icebreaker, the participants were invited to introduce themselves. The goal and purpose of the conversation (what we want from them) and the role of Burnaby Community Assembly and Simon Fraser University's Morris J. Wosk Centre for Dialogue as well as the importance critical role of the participation in this survey was explained. Following the introduction, I raised the three open ended questions and conducted popcorn-style discussion. I took notes of the emerging ideas and feedback reflected in this brief report. I also divided the group into 4 small groups to complete the survey. I also walked them through the survey and answered their questions and assisted them to discuss and fill out the survey.

The following is the emerging ideas and feedback of the Afghan Community Group Conversation.

What is working well for your community in Burnaby?

- Multiculturalism (diversity is beautiful, people live together peacefully)
- Transportation
- Nature (we enjoy the beautiful nature, and it should be preserved)
- Public libraries

What is not working well for your community in Burnaby?

- Housing (this problem is becoming extreme, and the BC government must address it seriously)
- Most of the school buildings in Burnaby are too old to address the current needs of the students, the BC government must upgrade or build new structures.
- Public safety (there is continued violence specially among youth, this needs to be addressed by law enforcement)
- Drug use has become a huge problem in our community in Burnaby. This problem must be addressed by the government by banning drug use unless prescribed.
- Employment (large businesses are leaving Burnaby due to high property costs and as a result most of the newcomers in Burnaby are unemployed. Small businesses are mainly family businesses, and they don't have the capacity to employ.)
- Lack of sidewalk and specific lanes for scoters/bicycles

- Lack of traffic signs for visually impaired people
- Public parks are not organized (no specific spaces or areas for dogs)
- Health system (access to physicians, emergency long wait/treatment
- Childcare centers

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

- 1- Build more housing (non-market) to ensure that residents of all income levels have access to affordable living accommodations in Burnaby.
- 2- Expand and enhance public transportation options in the city to reduce traffic congestion, improve air quality, and provide convenient access to key destinations for residents.
- 3- Invest in the maintenance and enhancement of existing social facilities such as community centers, libraries, and recreational facilities to meet the diverse needs of residents of all ages.
- 4- Enhance welfare services for vulnerable populations in Burnaby, including seniors, individuals experiencing homelessness, and those in need of mental health support, to ensure they have access to the necessary resources and support.
- 5- Prioritize sustainable and environmentally friendly development projects to mitigate the impact of urban growth on the natural environment and promote a healthier, more resilient city.
- 6- Develop affordable and accessible childcare options for families in Burnaby to support working parents and ensure that children receive high-quality early childhood education.
- 7- Implement smart city technologies and initiatives to improve urban efficiency, enhance public safety, and optimize resources for the benefit of all residents.
- 8- Engage with local businesses and community organizations to create job opportunities and support economic growth in Burnaby, fostering a diverse and thriving local economy.
- 9- Prioritize the preservation and restoration of cultural heritage sites and historic buildings in Burnaby to celebrate the city's rich history and promote a sense of identity and heritage among residents.
- 10- Develop projects and initiatives that promote social inclusion and diversity in Burnaby, creating opportunities for residents to connect with one another and celebrate their differences.

Kiswahili Language Conversation – Ambassador: John Dhieu

This conversation was hosted on May 26th, 2024 with six participants.

Background

The City of Burnaby, in partnership with Simon Fraser University's Morris J. Wosk Centre for Dialogue, is on a mission to collaborate in community conversations to ensure that the new vision for the City of Burnaby, the Burnaby 2050 Official Community Plan that may embark to bring prosperity to the people of Burnaby in the next 25 years is in a pipeline.

In light of the above, and with the spirit of allowing people to own the process, planners mobilized facilitators who hail from different communities in Burnaby and in turn agreed to facilitate meetings with community residents in a language they prefer to get the ideal recommendations to be submitted to the Burnaby Community Assembly. It is against this backdrop that I, the multilingual Ambassador mobilized 6 participants and met with them in the language they stand, the Kiswahili language.

Before the then-scheduled meeting at Tommy Douglas Library on May 26th, 1-3 pm, eight participants signed up to attend, However, only six successfully showed up for the meeting which started at 1. 25 to 3-25pm. I can easily describe the tone of the meeting as interactive, and resourceful. Participants were grouped in pairs throughout the discussion, and these are their views captured in the 3-legged questions.

About what is working well for your community in Burnaby.

The participants approved security, moveability around the city, clean water, electricity, and elementary education to be excellent in Burnaby.

What is not working well for your community in Burnaby

Housing is a big hurdle in terms of availability and affordability, and people don't get value for their money. Racism is a huge hurdle too. Demand for the Canadian experience for newcomers. Hard-to-find family doctors and limited healthcare for non-residents in terms of pay are hindering progress in Burnaby. Expensive childcare. Misuse of drugs, and freedom too, that is when people don't appreciate, or respect imported cultures.

"I have been in Canada for the last eight months and getting a family doctor has been my biggest nightmare!" - A participant

How should Burnaby grow and change by 2050 into a city where everyone thrives?

Create a system to regulate rent prices and protect residents. Build more affordable houses (towns), and daycares, build more non-market facilities, and create more industries to boost more jobs. Create equality and equity for all. Empowering the BIPOC community in leadership representation, equity, and equality. Free Wi-Fi.

Conclusion

Participants were thankful to the planners and organizers for widowing this great idea and optimism is high, but unless the community of Burnaby agrees to live as one community with love and respect for one another, achieving a solid goal in a divided society may be a waste of time and resources altogether.



Tagalog Language Conversation – Ambassador: Malou Imus

This conversation was hosted on May 28, 2024 with nine participants. The participants who attended the survey was coming from a range of Filipinos from different quadrants of Burnaby and from different backgrounds (e.g. Senior, renter, homeowner, newcomer, from Brentwood, Lougheed, Metrotown, and Edmonds area).

The topics discussed included: Transportation, Housing and Amenities, and Climate change.

Transportation

- Additional Rapid bus to access other cities aside millennium line and Canada line.
- Create ecofriendly transit that's good for all seasons.
- Have a strict law for cars to get snow tires.
- Additional community buses from BCIT to Metrotown and Royal Oak to Edmonds Station.
- Vending machine to buy compass cards.
- Public washroom in the train stations (clean and safe).
- Proposed cable car from SFU to Metrotown.

Housing and Amenities

- Increase low-cost housing for low-income earners with good quality housing.
- Build affordable housing with amenities, Like childcare facility, and senior recreational program function hall.
- More community-based housing coops, emergency shelters, transitional housing.
- Prioritize locals to own homes.
- Regulate Foreign purchasing power heavily.
- Building a variety of social and affordable housing units for independent seniors.

Climate Change

- Building developers should plant trees equivalent to the number of square meters being built, ex. 400 sq m.= 100 trees).
- The city of Burnaby must launch a program for students to recycle material for start-up business for students or youth.
- Reducing greenhouse gas emissions (e.g. switch to electric vehicle, throw away less food, eat more vegetables, etc.

Spanish Language Conversation – Ambassador: Alba Nury Correa

This conversation was hosted on May 25th, 2024 with eight participants.

What's working well for the communities you belong to in Burnaby?

- 1. Public transportation
- Punctuality: transportation is consistently on time
- Versatility: Information on routes and schedules is readily accessible
- Coverage: various routes provide access to different sectors of the city
- 2. Parks and Green areas well maintained and provide various recreational activities contributing to the quality of life for residents:
- Area: offers hiking trails and scenic views
- Varity: Dear lake, Central park, Burnaby LRecretion park, Confederation Park
- 3. Safety:
- Transport: safe travel by bus and sky train
- Overall safety: The community is general safe for resident and visitors
- 4. Clean air:
- Air quality: the air is pure and pollution levels are low
- Garbage Collection:
- Efficient garbage collection with good apps-based information
- 5. EVENTS AND ACTIVITITES:
- Family events: Some events for families during summertime
- Cultural Diversity: Burnaby has a diverse community, it makes it appealing to live.
- 6. Accessibility
- Educational situations: Easy access to universities and schools like SFU & BCIT
- Community Centers: Proximity to community centers, parks and recreational facilities
- 7. Shopping and Services

- Grocery Shopping: convenient access to grocery stores near residential areas
- Recreation facilities: Well-maintained sport facilitates and walking trails. Ex around Burnaby
- Mountain and Laughed mall center.
- 8. Libraries and learning:
- Many libraries offer a variety of activities and resources. All status are welcomed.
- 9. Animal protection:
- Strong measures for the protection of animals in the community.
- 10. Health Care:
- Access: Good access to health care
- 11, Clean streets
- Streets cleanliness: streets are clean with minimal homeless, contributing to a sns4 of safety.
- 12. Recreational Areas
- Food zones for kid's recreation and sport activities
- 13. Cultural and educational sites
- Village Museum: Access to cultural and educational sites.
- 14. Emergency alert system
- Alert System: effective emergency alert system in place for residents.

What is not working well for the community you belong in Burnaby?

Access to school for immigrants

- Challenges: Immigrant families face difficulties accessing schools due to numerous requirements
- Lack of information in Spanish

Healthcare System

Challenges securing a family doctor

Cost of living

Challenges: food and childcare are very expensive. Many workers and international students struggle
with high living cost and limited work permit

Housing

• Challenges: Many worker live in overcrowded apartments, lacking privacy, winter condition can further isolate residents.

Regulating the rental market to protect tenants from misleading advertisements and unfair pricing

Childcare: Long waiting list and high cost

Social Integration:

• Challenges: Latin families need more social activities and integration opportunities

Public transportation:

 Challenges. Sky train and bus services need extended hours, especially at night. More express shuttles for workers to get on time at work

Language and Employment opportunities:

- Partners of international student/temporary workers have limited opportunities to access free English classes a
- Work permits are very restrictive to get jobs.

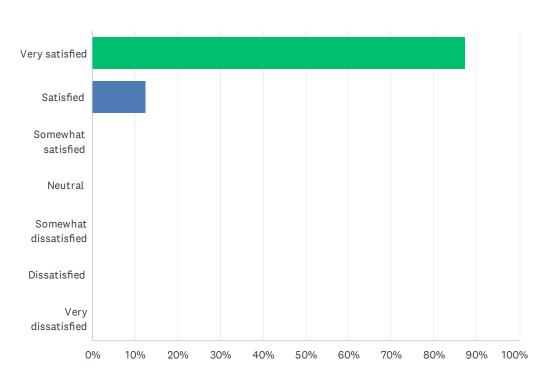
Regulating garbage collection on a weekly basis, especially during the summertime, is crucial for maintaining public health and hygiene. During warmer months garbage and decompose rapidly, leading to unpleasing odor, the attraction of pests, and potential spread of diseases.

How Should Burnaby grow and change by 2050 to create a city where everyone can thrive?

- Park and recreation activities: family –friendly events. Organize regular events activities in parks for families and children, such as outdoor SPORT tournaments and community festivals and children fun games.
- Covered play areas/outdoors: for children activities during rainy weather
- Free English classes for everyone
- Bicycle routes and affordable bicycles for transportation
- Clean sky train stations
- School busses for young children
- Affordable housing, incentivize co-housing.
- Accessible childcare
- Climate resilient buildings
- Housing anti-speculation Measures

Q1 Overall, how satisfied/dissatisfied were you with your experience of the multilingual engagement?





ANSWER CHOICES	RESPONSES	
Very satisfied	87.50%	7
Satisfied	12.50%	1
Somewhat satisfied	0.00%	0
Neutral	0.00%	0
Somewhat dissatisfied	0.00%	0
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		8

Q2 What worked well in the multilingual dialogue you hosted for the Burnaby Community Assembly?

Answered: 6 Skipped: 2

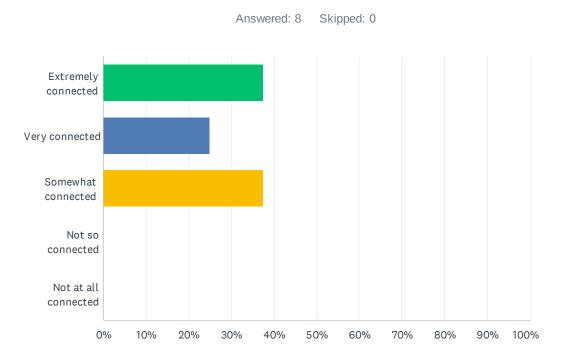
#	RESPONSES	DATE
1	The participant interest in partipating in the activities.	9/10/2024 8:10 AM
2	The participants were comfortable engaging the conversation and completing the survey in their home language.	9/3/2024 2:41 PM
3	The engagement process	9/3/2024 2:35 PM
4	Mobilization of volunteers and willingness individuals providing answers on the future they want to see in Burnaby	9/1/2024 11:16 AM
5	Small groupings were effective and I believed it's helpful to really grasp the concept of the dialogue. They were able to share theirs thoughts collectively. There was connection and building friendships. Have the opportunities to learn from each other.	8/28/2024 1:02 PM
6	My group was with active speakers so it was really meantime to hear from the Korean people. I can see how the participants felt comfortable to share when they speak back home language.	8/27/2024 10:34 AM

Q3 What didn't work well in the multilingual dialogue you hosted for the Burnaby Community Assembly?

Answered: 7 Skipped: 1

#	RESPONSES	DATE
1	Space. It would be a private space for discussion.	9/10/2024 8:10 AM
2	I think the dialogue was beneficial to hear the voices of newcomer people whose first language is not English. I didn't see any negative outcome.	9/3/2024 2:41 PM
3	Honestly nothing, it went well	9/3/2024 2:35 PM
4	Some of the new comers aren't familiar with deep-rooted challenges residents of Burnaby face and might not provide real sight	9/1/2024 11:16 AM
5	For me, during the final round of the panel discussions. Due to limited time, I think some important details need more time to digest and talk about within the groups.	8/28/2024 1:02 PM
6	Korean group had a kind of challenge to hear arguments in which they were at odds with each other because they wanted to be nice each other.	8/27/2024 10:34 AM
7	Loss of valuable information during the multilingual dialogue because everything had to be tied back to the Community recommendations that were previously established.	8/27/2024 10:19 AM

Q4 To what extend did you feel the multilingual engagement was integrated with the Burnaby Assembly (i.e., you felt your communities perspectives could be heard)?



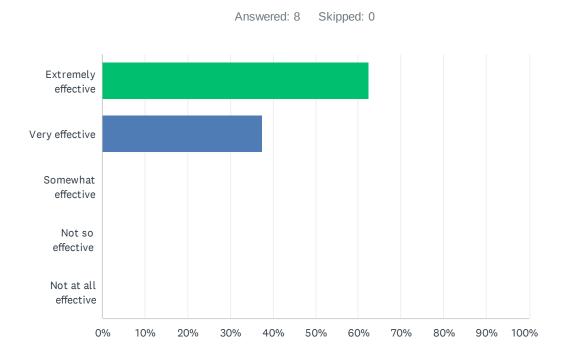
ANSWER CHOICES	RESPONSES	
Extremely connected	37.50%	3
Very connected	25.00%	2
Somewhat connected	37.50%	3
Not so connected	0.00%	0
Not at all connected	0.00%	0
TOTAL		8

Q5 Do you have any suggestions for how multilingual engagement could be better integrated into the Burnaby Community Assembly? If yes, please share your thoughts below.

Answered: 7 Skipped: 1

#	RESPONSES	DATE
1	it was important to hear from the majority of residents who are not Canadian born	9/4/2024 7:06 AM
2	The number of people in all the groups was low and didn't represent a good percentage of Burnaby's population. I think that a research should be done on a wide scale of people to have more accurate outcome.	9/3/2024 2:41 PM
3	No	9/3/2024 2:35 PM
4	Each community be represented as they the language they speak and integrated into the grassroots	9/1/2024 11:16 AM
5	I think, need more time to discuss topics that's beneficial for the community and the residents.	8/28/2024 1:02 PM
6	I think we need to have more conversation chance for own group. All the participant wanted to share theirs opinion and I felt we need to have more time. My group had the meeting time over 3.5 hours. However all 8 participants still had more thing to share.	8/27/2024 10:34 AM
7	After the community dialogue, a presentation from the multilingual ambassadors back to the Assembly would be valuable. There should have been a meeting between ambassadors and the Assembly. A one pager report and sharing key findings on the stage was too high level.	8/27/2024 10:19 AM

Q6 To what extent do you feel that hosting a multilingual dialogue was effective in making participation more accessible for Burnaby residents who speak primary languages other than English?



ANSWER CHOICES	RESPONSES	
Extremely effective	62.50%	5
Very effective	37.50%	3
Somewhat effective	0.00%	0
Not so effective	0.00%	0
Not at all effective	0.00%	0
TOTAL		8

Q7 Do you have any suggestions for how we could have improved multilingual engagement for the Burnaby Community Assembly? If yes, please describe them in the box below.

Answered: 6 Skipped: 2

#	RESPONSES	DATE
1	having the initial engagement in translated versions to facilitate understanding of one of the highest diverse municipalities in Canada	9/4/2024 7:06 AM
2	Reaching out to larger group of people in Burnaby.	9/3/2024 2:41 PM
3	No	9/3/2024 2:35 PM
4	Training on EDI	9/1/2024 11:16 AM
5	Additional hours or sessions for the small groupings and 1 large groups.	8/28/2024 1:02 PM
6	I love to have and hear from my Korean group but I also like to hear from others. If we can have a enough place, I want to invite one other group and share the opinions each other. For example, 2 hours for Korean group conversation and 1 hour for conversation with Arabic and Korean group.	8/27/2024 10:34 AM

Q8 What other predominant primary language groups in Burnaby would you have liked to see included in the Burnaby Community Assembly multilingual engagement?

Answered: 6 Skipped: 2

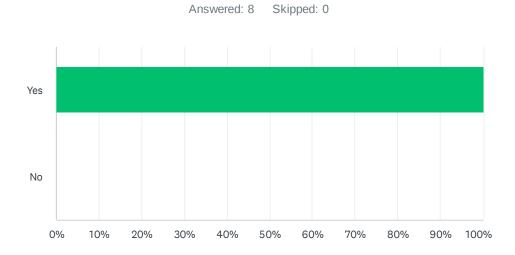
#	RESPONSES	DATE
1	Tigrina	9/10/2024 8:10 AM
2	Portuguese that is the new growing language in Burnaby. and to host smallest conversations in different neighbourhoods to include everyone	9/4/2024 7:06 AM
3	Armenian (North Burnaby)	9/3/2024 2:41 PM
4	Other African languages like Eritrean and Ethiopian	9/3/2024 2:35 PM
5	Women and youth groups across the divide	9/1/2024 11:16 AM
6	From Vietnamese Population.	8/28/2024 1:02 PM

Q9 Do you have any suggestions for how cities like Burnaby can engage residents who speak a primary languages other than English (e.g., technology, games, learning materials, different forms of outreach)? If yes, please describe them in the box below.

Answered: 7 Skipped: 1

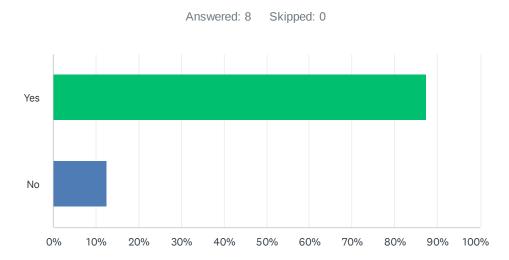
#	RESPONSES	DATE
1	Local radio or TV programs.	9/10/2024 8:10 AM
2	Library would be a good source, approaching faith groups serving immigrant community and outreach to places where the communities gather. Do not use the western approach of waiting for the people to come especially if they have low literacy.	9/4/2024 7:06 AM
3	technology, honorarium, food.	9/3/2024 2:41 PM
4	Facilitators who can reach out to them and engage them in the process with their own language	9/3/2024 2:35 PM
5	N/A	9/1/2024 11:16 AM
6	Through Community Connections (e.g. multicultural connections supports through social activities- promote mental health awareness.	8/28/2024 1:02 PM
7	I love to do computer game so I just want to share what is pop up idea from me. If we have some budget, I want build a kind of game for managing money and build(as like mini version of civilization). I think people can't recognize how complicate to managing and improving city with limited budget. I think if we provide this game, people can have a chance real experience with fun.	8/27/2024 10:34 AM

Q10 Would you like to participate in a 1-hour meeting with the City of Burnaby and other partners to discuss future multilingual engagement?



ANSWER CHOICES	RESPONSES	
Yes	100.00%	8
No	0.00%	0
TOTAL		8

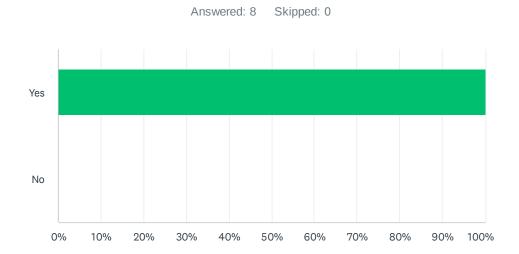
Q11 Do you consent to sharing your full name and organization in Burnaby Community Assembly affiliated communications, including the final report(s)?



ANSWER CHOICES	RESPONSES	
Yes	87.50%	7
No	12.50%	1
TOTAL		8

#	IF YES, PLEASE PROVIDE YOUR ORGANIZATION AFFILITATION AND TITLE (IF ANY).	DATE
1	Burnaby Neighbourhood House. Outreach worker	9/10/2024 8:10 AM
2	BIPT/Burnaby LIP - Burnaby Family Life	9/4/2024 7:06 AM
3	BIPT	9/3/2024 2:35 PM
4	LibraryAuxiliary	9/1/2024 11:16 AM
5	Burnaby Neighbourhood House	8/28/2024 1:02 PM
6	Vivienne Lee (S.U.C.C.E.S.S./ settlement practitioner)	8/27/2024 10:34 AM

Q12 Do you consent to having your photo shared in Simon Fraser University communications, including the Burnaby Community Assembly final report(s)?



ANSWER CHOICES	RESPONSES	
Yes	100.00%	8
No	0.00%	0
TOTAL		8



Emerging Action Ideas - Survey Results

Below are the summarized quantitative results from the Emerging Action Ideas public survey, separated into thematic categories.

Survey respondents were asked to rate their level of support or opposition for each Direction or Action Idea on a 7-point scale from "Strongly Oppose" to "Strongly Support". The percentage on the chart below indicates the proportion who rated the Action a 6 or 7 on the 7-point scale.

To be included in the public survey, at least two Action Ideas needed to deal with a similar topic. At the bottom of this list, there is a section of "Additional Ideas", which were not included in the public survey because they each were the only Action Idea dealing with their particular area of focus.

Housing Affordability & Non-Market Housing	
Direction: The City of Burnaby should significantly increase the proportion of non-market housing of various types in Burnaby.	69%
Action Idea: The City of Burnaby should increase publicly owned, non-market housing that benefits those in "key areas of local need" from the Burnaby 2021 Housing Needs Report (e.g. newcomers and immigrants, new graduates, low income, young families). Different non-market housing types should be available in mixed-use high-density housing.	79%
In order to do this, they should use accurate and updated demographic data, and move away from a developer-led model toward supporting the "missing middle".	
Action Idea: The City of Burnaby should create more affordable housing by providing City-owned affordable and/or rent-controlled units within a mix of non-market and market housing in high density buildings to promote social mix, and allocate housing by income criteria.	79%
They should work with the Federal Government to purchase land to create different types of affordable housing.	
Action Idea: The City of Burnaby should construct and own rent-controlled housing for low-income families (as defined by non-profit housing operators) to provide more below-market housing options to address low stock while decommodifying housing.	75%
These projects should be incorporated in 15-minute city nodes, and use rent-to-own structures to mobilize low-income families and address systemic poverty.	
Action Idea: The City of Burnaby should achieve 20% of all housing (existing and new developments) as public / co-op housing by 2050 to benefit every resident	73%



in Burnaby, and scale up the Burnaby Housing Authority to achieve these targets. They should also create a new revenue stream by purchasing parcels of	
land before up-zoning that land.	
types (emergency shelters, transitional housing, housing with supports, and non-market rental housing), including low-cost models like co-ops and Habitat for Humanity programs, to more closely meet the housing needs of all residents and take care of everyone.	72%
These housing needs should be researched and aggressive targets should be set to meet them. Costs should be met through partnerships with Federal and Provincial governments.	
Action Idea: The City of Burnaby should honour housing as a human right and provide a guaranteed place to live for homeless people who register with the City. This includes recognizing that homelessness affects everyone and is everyone's problem. This would be part of a more comprehensive strategy providing wraparound supports.	68%
housing units in Burnaby by 2050, rather than the 55,000 that is currently projected, to increase overall housing stock.	66%
Action Idea: The City of Burnaby should prioritize deep rental affordability by 2030, by partnering with non-profit housing operators to create more non-market housing, supporting the most vulnerable residents including those at risk of or experiencing homelessness. They should provide deeply affordable rents (considering 30% of income as a starting point). The City should leverage the City's favourable financial position to borrow funds, double the rate of City development revenues used for affordable	64%
housing from 20% to 40%, and ensure adequate City staffing to assess eligibility of applicants (based on tax returns).	
Action Idea: The City of Burnaby should regulate landlords through the creation of a landlord registry, equipped with licensing fees, penalties, monitoring, and City staffing to manage complaints and enforcement.	62%
Public Transit Service & Encouraging Ridership	
Direction: The City of Burnaby should collaborate with TransLink to encourage transit ridership through improved transit service and supports such as "park and ride" parking and washrooms.	82%
Action Idea: The City of Burnaby should work with TransLink to improve rapid SkyTrain and bus service to promote public transit usage, reduce car usage and contribute to Burnaby's climate action goals.	87%



The state of the s	
They should deliver better connectivity between north and south by connecting	
town centres (Brentwood to Metrotown, Lougheed to Edmonds), connect urban	
villages, and increase transit service frequency during rush hour.	
Action Idea: The City of Burnaby should add more washrooms (and ensure they	76%
are safe spaces) along transit lines to create a more comfortable transit	7 0 70
experience and encourage transit ridership. They should advocate to TransLink to put washrooms in SkyTrain stations.	
Action Idea: The City of Burnaby should create cheap "park and ride" parking	68%
	00 /6
options with combined parking / transit tickets and longer parking periods (e.g.	
no 2-hour limits) near major SkyTrain and transit stations to benefit users living	
further away from stations.	
This includes on-street parking (like exists on Joyce Street near Joyce Station),	
buying land near Hastings Street to create parking lots, and building parkades.	
Transportation Infrastructure for Biking, E-Biking, Walking and Rolling	000/
Direction: The City of Burnaby should expand active transportation	88%
infrastructure to encourage biking, e-biking, walking, rolling and transit usage.	
Action Idea: The City of Burnaby should prioritize and expand active	83%
transportation infrastructure including cycling, pedestrian and bus, to prioritize	
safety and accessibility for diverse users.	
This includes dedicating City staff to approve infrastructure updates, reviewing	
existing foot traffic routes to maximize pedestrian safety (e.g. Vision Zero to	
eliminate pandemic of road deaths), and identifying 'high-traffic' mixed-use	
routes for better road / sidewalk / bike lane separation. A rapid north / south	
transit corridor should be prioritized.	
Action Idea: The City of Burnaby should improve the safety and quality of active	80%
transportation (bikes, e-scooters) on major corridors to make transportation	
easier for those who don't drive.	
Cadici for those who don't arres.	
This includes creating more uniform active transportation pathways that are	
separated. Intrusion on road lanes should be minimized, including by the use of	
parallel streets / paths.	
Action Idea: The City of Burnaby should develop more infrastructure to	78%
encourage bike and e-bike usage to promote active lifestyles for health and	
well-being, decrease pollution, reduce traffic and congestion and increase	
safety.	
Salety.	



This includes building separated bike lanes with better connections for north / south travel (drawing on the design of Adanac or Gilmore Way bike routes), creating more bike garages near transit hubs, creating e-bike sharing programs (similar to Evo), and reserving avenues for active transportation on a certain day of the week (e.g. Sunday).	
Action Idea: The City of Burnaby should collaborate with HUB cycling to promote e-bikes, designate bike routes and enhance safety to build safer communities, reduce GHG emissions from private ridership and increase exercise.	66%
This includes incentivizing individuals and businesses to make e-bikes more affordable, supporting local e-bike production, design and construction, and building the cycling network within the next 5 years.	
Physical Accessibility and Safety for Sidewalks and Public Places	070/
Direction: The City of Burnaby should improve the safety, accessibility and quality of sidewalks.	93%
Action Idea: The City of Burnaby should improve the safety and accessibility of sidewalks, including better lighting, to make transportation easier for those with mobility issues and those who don't drive.	93%
Sidewalk improvements should include older areas, not just new developments, and should be prioritized near community amenities.	
Action Idea: The City of Burnaby should design sidewalks so every street has wide, safe and accessibly sidewalks to support everyone, especially the elderly, people with disabilities, mobility issues, and kids.	81%
They should build sidewalks for all streets in Burnaby within the next 5 years.	
Action Idea: The City of Burnaby should ensure physical access for everyone in the community to fully participate in city life and provide accessible ways to get out and move around to support full participation, discovery of the community, outdoor time to improve mental and physical health and address the impacts of climate change.	86%
This includes working with the Access Advisory Committee to complete accessibility audits and providing funding for audit recommendations, creating a task force to work with TransLink to develop emergency back-up (i.e. elevator breakdown), provide charging facilities for powered wheelchairs mobile scooters and bikes, providing benches, lighting, waste receptacles, washrooms and other amenities and planting more trees to provide shade and cooling.	
Services and Amenities within Walking Distance of Residential Areas	1
Direction: The City of Burnaby should zone more areas for mixed-use to make more services and amenities available within walking distance of residential areas.	87%



Action Idea: The City of Burnaby should encourage inclusive and robust communities where people of all ages and all stages of life can access supporting healthier lifestyles (mental, physical, financial, emotional), a sense of community.	services,
This includes using empty spaces to create daycare in schools, towers, workplaces, building more seniors living centres close to clinics, coffee and retail, creating public spaces with adult fitness equipment, creating public libraries open for longer hours, and creating community nodes with shops, services and cafes.	e shops g more
Action Idea: The City of Burnaby should allow mixed-use zoning for area further from town-centres by building more urban villages to make ame more abundant, convenient and accessible in a way that generates safe quality of life.	enities
They should also map which amenities are lacking in communities at the permitting stage and ensure that amenities are proportionate to densife	
Action Idea: The City of Burnaby should create neighbourhoods where to necessities (grocery stores, parks, schools, banks, daycares, centres for emergency services) are accessible without a car, to benefit the enviround to create convenience and community.	pasic 92% or teens,
This includes implementing mixed-use zoning, creating more green sparmore effectively assessing needs to put aside lands for schools.	aces, and
Action Idea: The City of Burnaby should prioritize mixed-use zoning bey 4 City Centres to include diverse amenities, with a focus on small busin (e.g. grocery stores, convenience stories, coffees shops, pet stores, do offices, etc.) to encourage walkability, neighbourhood character and re of vehicle use.	esses octor's
This includes by-law changes to allow residential (in-house) small busin such as chiropractors, daycares, bakeries, etc.	nesses
Action Idea: The City of Burnaby should implement "people-led" mixed-communities with essential amenities, small business, and diverse hou options within a walkable / rollable 15 minutes to create a higher quality for a wider range of people (all ages / abilities).	sing
This includes zoning to incentivize daily essential businesses and live / housing types (e.g. small business and home business), designing	work



transportation infrastructure for walking, busing, and biking in non-car 15-minute cities, and creating agency for community members over local amenities, businesses and housing types.	
Action Idea: The City of Burnaby should allow / zone for local retail and services (e.g. local shops, performance places) in all residential streets to make daily needs for diverse cultural communities more accessible within walking distance from home, reduce transportation emissions, create healthier communities and build community connection.	76%
This includes putting retail and services in lower stories of apartment buildings (e.g. like Oakridge developments).	
Action Idea: The City of Burnaby should allow pubs, restaurants, cafes and small businesses such as grocery stores inside residential neighbourhoods for social and convenience purposes.	75%
They should reduce red tape to make it easier and more cost effective to establish these businesses, and allow small business operation out of homes or garages (no storefront, delivery only).	
Community Amenities, Spaces and Events	
Action Idea: The City of Burnaby should create safe and secure spaces for people to socialize and connect to promote community well-being, make living more fun, make everyone feel included and support small business.	90%
This includes drop-in centres for seniors, community meeting places, outdoor festivals, outdoor fitness circuits, and community spaces with food vendors and pop-up shops etc., and creating a neighbourhood safety plan to improve the security within the community (lighting, cameras, neighbourhood watch programs).	
Action Idea: The City of Burnaby should both maximize protections for natural green spaces and create community gardens in public and private spaces. This includes prioritizing the use of City-owned spaces including schools and parks, evaluating City knowledge and capacity related to green space management, working with the City's urban forestry management plan,	86%
mandating landscaping with native species as part of building development plans, prioritizing Indigenous knowledge including knowledge of medicinal plants, and providing any excess grown produce to food hubs.	770/
road for recreation and amenities (patios, picnic tables, pedestrian-only sections. E.g. Robson Street) to promote access to these amenities.	77%
Action Idea: The City of Burnaby should create permanent or temporary pedestrian only or "no car" areas in each town centre, in recognition that society should not only be dedicated to cars.	73%



This includes covered areas to stay out of the rain, pathways connecting to shops, restaurants, and coffee shops, and interconnected underground	
parking.	
Action Idea: The City of Burnaby should prioritize City-hosted events (paid and free) to attract visitors from other cities, generate income for local businesses and contribute to funds for City amenities.	64%
This includes updating by-laws where needed, implementing an engagement strategy to identify what the community wants (focus groups, neighbourhood conversations, different demographics), and identifying events hosted in other parts of the lower mainland that could be repeated or hosted in Burnaby (e.g. van Gogh Exhibition in Vancouver, or Scott Road Canuck Party in Surrey).	
Availability of Childcare Facilities	
Action Idea: The City of Burnaby should incentivize creating daycares in all feasible developments (e.g. residential, institutional, business, commercial) to address the dire need for childcare spaces and lack of affordable childcare spaces and to support grandparents, working parents and businesses that have daycare spaces onsite.	90%
This includes establishing a standardized design for daycare to expedite permitting, requiring childcare for certain scales of development (definitely including all institutions), and using a density offset to incentivize developers.	
Action Idea: The City of Burnaby should invest in developing more affordable childcare and daycare to allow parents to work and to contribute to economy of the city and to family economic development. The location of daycare centres should be data driven by population demographics.	89%
Housing Forms and Density	
Action Idea: The City of Burnaby should use zoning to promote a variety of housing forms and densities across the city to allow citizens to meet their housing needs at different stages of life, encourage the retention of residents (e.g. young families, moderate income households, etc.) and provide more convenient access to facilities, infrastructure & jobs.	77%
This includes increasing growth at both nodes and corridors, creating gradual transition areas between low and high-density areas, and encouraging housing forms such as multiplexes, rowhouses, townhouses, City-owned high rises, and leasing properties.	
Action Idea: The City of Burnaby should allow a 4-6 storey mid-low rise residential apartments on all residential lots and require at least 50% of new housing developments to be rental housing (mix of market and non-market rental) to create more sustainability, and solve housing concerns for all existing and future residents (such as loss of tenure and 30% loss of rental housing over last 30 years).	55%



This includes increasing accessibility of City services. These 4-6 storey building can be built more rapidly than large towers and may increase equitable access to safe and secure housing.

Additional Ideas (Not Included in Public Survey)

Action Idea: The City of Burnaby should adopt an intergenerational lens when implementing decisions and allocating resources to create greater clarity of the costs and benefits to be considered for a sustainable future. This includes capturing current demographic data, ensuring that an equity lens is applied to this data and that equity considerations translate into decisions.

Action Idea: The City of Burnaby should conduct industry research to create a consistent, ongoing system to evaluate land-use across a variety of metrics to ensure livability, equitability, sustainability and viability. This is a multi-step process including commissioning a "viable land-use task force" to define metrics to achieve goals, confirm targets and priorities with the public, regularly create a land-use framework, and audit to determine success.

Action Idea: The City of Burnaby should maintain and upgrade the road network and infrastructure in city centres so that drivers and transit can move easily and efficiently get around.

Recommendations Launch Celebration Invitation

BURNABY COMMUNITY ASSEMBLY



You're Invited to the Burnaby Community Assembly Recommendations Launch Celebration!

Please join us for the Burnaby Community Assembly Recommendations Launch Celebration on Monday, July 22 at 3:45pm, outside Burnaby City Hall!

The Burnaby Community Assembly is a broadly representative group of 40 Burnaby residents selected by civic lottery to create recommendations for Burnaby's Official Community Plan under the guiding question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

After seven full days of learning, deliberation and trade-off discussions, the Assembly has finalized its recommendations and will present them to City Council, who is responsible for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

To celebrate these achievements and hear from Burnaby Community Assembly spokespeople and other invested parties, we are delighted to invite you to join us for the launch event.

- Wetcome
 Highlights from the Assembly's recommendations
 Networking

Launch Event Details

- Date: Monday July 22nd, 2024
- Start time: 3:45pm
 Location: Burnaby City Hall, 4949 Canada Way, in the outdoor plaza just outside the main entrance of City Hall, to the southwest of the building (look for the concrete picnic tables and benches!).

Directions: We highly encourage you to take transit!

- By SkyTrain: The nearest SkyTrain stations are Metrotown on the Expo Line, and Sperling-Burnaby Lake on the Millennium Line, with an additional 15 to $25\,\mathrm{min}$ uto to the City Hall bus loop.
- By Bus: The City Hall Bus Loop is serviced by bus routes 110, 123, 133 and 144. Check the TransLink website or use a transit app for real-time

To RSVP, please click on this link to register on Eventbrite: https://www.eventbrite.ca/e/burnaby-community-assembly-recommendations-launch-celebration-tickets-929373419917

Please email us at info@burnabyassembly.ca if you have any questions

Warm regards,

Burnaby Community Assembly Team

Where can I learn more?

The Burnaby Community Assembly was overseen by Simon Fraser University's Morris J. Wosk Centre for Dialogue, in a collaborative, but arm's-length partnership with the $\underline{\text{City of Burnab}}\text{y}$. This work was also supported by the $\underline{\text{Civic Innovation Lab}},$ and contributions from Vancity the Renovate the Public Hearing Initiative

For more information on the Burnaby Community Assembly, please visit our website, and follow us on Instagram @BurnabyAssembly

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.





Frequently Asked Questions from Website

The following FAQs appeared on <u>burnabyassembly.ca</u>, and are divided into general questions, and questions about participation in the Assembly.

GENERAL

1. What is the Burnaby Community Assembly?

The Burnaby Community Assembly brought together a representative body of 40 residents who met over 7 Saturdays and 1 evening public workshop to learn, hear from experts and community voices, work through trade-offs and engage in dialogue to create recommendations for Burnaby's new Official Community Plan (OCP), which sets the long-term vision for managing the city's growth.

2. What is a Community Assembly?

A community assembly (also referred to as a residents' or citizens' assembly) is a group of individuals (selected to broadly reflect the full diversity of their communities) that come together to learn, reflect, discuss and present actionable recommendations to decision-makers. A "deliberative wave" of community assemblies and similar processes have been internationally recognized by the Organization for Economic Co-operation and Development (OECD) for transforming how cities and other levels of government engage residents on complex issues.

These processes use modern engagement approaches to address critical shortcomings in conventional engagement by:

- Seeking out participants who reflect the full diversity of their communities;
- Creating conditions for learning and informed input;
- Building empathy; and
- Presenting actionable recommendations to decision-makers that can increase the quality, democratic legitimacy and social consensus for City actions.

3. Who was in charge of this project?

This project was led by Simon Fraser University's Morris J. Wosk Centre for Dialogue, an internationally recognized convenor for public and stakeholder engagement with extensive experience engaging Metro Vancouver communities, including the IAP2-recognized Your Voice, Your Home initiative in Burnaby. This



project was undertaken in a collaborative, but arm's-length partnership with the City of Burnaby.

The Assembly took place alongside a number of parallel engagement opportunities managed directly by the City to gather input on the development of the Burnaby 2050 Official Community Plan. This project was also supported by The Sortition Foundation, a not-for-profit organization that specializes in recruiting and selecting people by civic lottery to take part in these kinds of events, in a way that is broadly representative of the wider population.

4. Why did we do this Community Assembly?

Burnaby, BC's third largest city, is embarking on the development of a new Official Community Plan to guide and manage growth between now and 2050. This plan will guide the City on issues such as land use, transportation, housing, the environment, community facilities and services and social and economic planning.

The City of Burnaby has set out to engage in an Official Community Plan development process that is: visionary; creative and fun; evidence-based and data-driven; benefitting from a "systems thinking" approach; climate-focussed; and innovative and forward-thinking. The Assembly complemented other broad-based public engagement processes led by the City of Burnaby in the development of the Official Community Plan, and helped to deepen engagement so that residents have transparent information about the constraints and opportunities faced by decision-makers.

5. How did the Community Assembly work?

Prior to the Assembly itself, the Centre for Dialogue engaged in a co-design process to ensure that the Assembly responded to the pressing issues facing the City of Burnaby, effectively engaged Burnaby's diverse communities, and supported participants with the tools they need to develop recommendations that were both well-informed and actionable by Burnaby City Council. This design process was informed by discussions with City of Burnaby staff and Council, technical experts on city planning, diverse, knowledgeable, and embedded members of the Burnaby community and prominent community organizations. An Advisory Committee was also formed to advise on the process and ensure the Assembly was informed by a full range of experiences and perspectives.



The Assembly itself proceeded through five phases: 1) Assembly Selection; 2) Learning & Visioning; 3) Deliberation; 4) Finalization; and 5) City of Burnaby Response.

First, a civic lottery was used to select 45 residents to sit on the Assembly, who together broadly reflected the demographic diversity of Burnaby based on census data (40 Members completed the process, after attrition). After Members were selected, the Assembly started with a phase for learning and visioning to enable members to learn from each other and connect with evidence-based information and diverse perspectives, including discussion materials and presentations from experts and community knowledge holders.

Next, the Assembly entered a deliberation phase where members examined municipal policy options, worked through trade-offs in relation to their values and developed draft recommendations for the Official Community Plan. During this phase, the Assembly sought feedback on its emerging directions from experts, City representatives and the Burnaby community so that they could refine their final recommendations to reflect specific needs within the community, as well as the real-world constraints faced by decision-makers.

The Assembly has now published their final recommendations and presented them to Burnaby City Council, who is responsible for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

When the City releases its draft Official Community Plan, the Centre for Dialogue has committed to reconvene representatives from the Assembly to review and provide feedback on this draft. Throughout the process, the Assembly also engaged with the broader Burnaby community, inviting input on key issues, creating opportunities for all of Burnaby to get involved in the Assembly.

6. What was the goal or outcome of this Community Assembly?

The goal of this Assembly was to produce recommendations to inform the Burnaby 2050 Official Community Plan. The Assembly also sought to build public understanding, engage in dialogue with the broader community, invest deeply in relationships, advance accessibility and inclusion, and support the City's commitments to Truth and Reconciliation.



PARTICIPATION IN THE ASSEMBLY

1. What did taking part involve?

Those who were selected to take part you had the opportunity to meet with individuals from all walks of life in the Burnaby community. They heard from engaging speakers and discussed the relevant issues in small groups, with facilitators to make sure everyone had their voice heard. Assembly Members did not need to have any prior knowledge of the topics in order to participate.

2. What were the dates and times of the Assembly Meetings?

There were 7 Community Assembly meetings in the period of February 24 to June 15, 2024. All meetings took place on Saturdays from 10am to 5pm. 1 evening public workshop was also held in April, 2024. Meetings were scheduled to best accommodate days of significance for the diverse ethnic and religious communities in Burnaby. Specific meeting dates were:

- Saturday, February 24, 2024
- Saturday, March 2, 2024
- Saturday, March 16, 2024
- Saturday, April 20, 2024
- Saturday, May 4, 2024
- Saturday, June 1, 2024
- Saturday, June 15, 2024

3. Did Assembly Members receive compensation?

Yes. Funding from community partners has made it possible for the Centre for Dialogue to offer honorariums up to \$175 for each full-day meeting for Assembly Members who had to miss work to take part in the Assembly or faced other financial barriers. This recognized the significant commitment on behalf of Assembly Members of their time and attention to participate in the process. To reduce barriers to participation, additional accessibility supports such as child care and elder care were also offered.



4. How did you ensure that this event was accessible?

In addition to supports to address financial barriers to participation as outlined above, we also worked to ensure the Assembly was highly accessible to the Burnaby community. Those who were selected were contacted in advance of Assembly Meetings to arrange for any financial or other accessibility supports that were required to ensure their full participation in the Assembly.

The Assembly venue also featured accessible washrooms, elevators and parking. Lunch and snacks were also provided at all Assembly Meetings. If you have a question about accessibility, please email us at info@burnabyassembly.ca.

5. Could those who speak English as a second language participate as Assembly Members?

Yes. Over 61% of Burnaby residents have at least one mother tongue besides English, and we wanted to ensure their voices are heard in this process. Programming was designed with the expectation that our Assembly Members would have diverse backgrounds and levels of English fluency. Accessibility supports in multiple languages were also available for those who need them.

6. Who could volunteer to participate as an Assembly Member?

Only those who received an invitation at their mailing address could volunteer to participate. Anyone aged 15 and over (with a few exceptions noted below), and resided at a mailing address that received one of the 26,000 invitations sent across Burnaby in January 2024 could take part.

An unlimited number of people who live at the mailing address that received an invitation could volunteer, but only one person from that mailing address could be selected to sit on the Assembly. Residents in multi-suite homes with a single mailing address were asked to share invitations with all co-habitants, lodgers, secondary suites, renters, etc. Temporary residents, permanent residents and Canadian citizens were all welcome to volunteer for the Assembly.

7. Who was ineligible to volunteer as an Assembly Member?

Current elected representatives at any level of government and current employees of the City of Burnaby could not volunteer as an Assembly Member.



8. Which households received one of the 26,000 invitations?

26,000 mailing addresses in Burnaby were randomly selected by civic lottery to receive an invitation. To ensure participation and representation from underrepresented or underheard segments of the Burnaby community extra invitations were sent to postal codes that were more 'situationally vulnerable' according to the Canadian Index of Multiple Deprivation.

9. What happened after residents received invitation and registered for the civic lottery?

Once registration closed, 45 people were selected by lottery from those who registered their interest to take part in the event (40 Assembly Members completed the process, after attrition). The civic lottery process ensured that registrants had an equal as possible chance of being chosen, while also ensuring that Assembly Members broadly represented the spectrum of Burnaby's diverse community.

Demographic targets for age, gender identity, language spoken most often at home, education, home owner/renter status, immigration status and location of residence in Burnaby were set to match Statistics Canada data. A minimum target of 3 Indigenous participants was also set as one of several efforts to ensure the perspectives of Indigenous community members were meaningfully incorporated into the process (in the end, 4 Assembly Members self-identified as Indigenous).

Those who were selected were then contacted by phone and email in early February 2024 to let them know they had been selected, confirm they could attend, discuss any requirements they had to make it possible for them to attend, and explain what happens next.

10. What if an Assembly Member could not make it to one or some of the Assembly meetings?

Participation in as many meetings as possible by Assembly Members was essential to the success of the Community Assembly and the development of Assembly recommendations. Those who volunteered as Assembly Members were asked to commit to participating in all 7 meetings.

If, due to unforeseen circumstances, a member was unable to attend a particular meeting, the facilitation team worked with them to ensure that they were updated



on the proceedings of the meeting they missed. Dispersal of honoraria for missed meetings was be considered on a case-by-case basis.

11. Could someone volunteer if they did not live in Burnaby?

No. Invitations were only sent to residences in Burnaby, and only people living at selected addresses were eligible to volunteer for the Assembly.

12. Will the names of Assembly Members be publicly disclosed?

The names of Assembly Members were kept confidential throughout the Assembly Meetings, but were subsequently published in the Assembly's final report.

13. What will happen after the Assembly?

Assembly Meetings have concluded and the Assembly's final recommendations for Burnaby's Official Community Plan have been published. Please visit the Results & Next Steps page to read the final recommendations. These recommendations and an accompanying report have also been presented to Burnaby City Council, who is responsible for final approval of the Official Community Plan.

Burnaby City Council has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable. The recommendations and report will also be independently published by the Centre for Dialogue.

Once the City of Burnaby publishes its draft Official Community Plan, currently scheduled for 2025, the Centre for Dialogue has also committed to reconvene representatives from the Assembly to review and provide feedback on this draft.

14. Were there other ways to be involved besides being a Member of the Assembly?

Yes. All Burnaby community members had opportunities to follow Assembly proceedings and give feedback to the Assembly as it developed its recommendations. While Assembly Meetings have concluded, Burnaby community members will continue to have opportunities to get involved by reviewing the Assembly's learning materials and final recommendations.

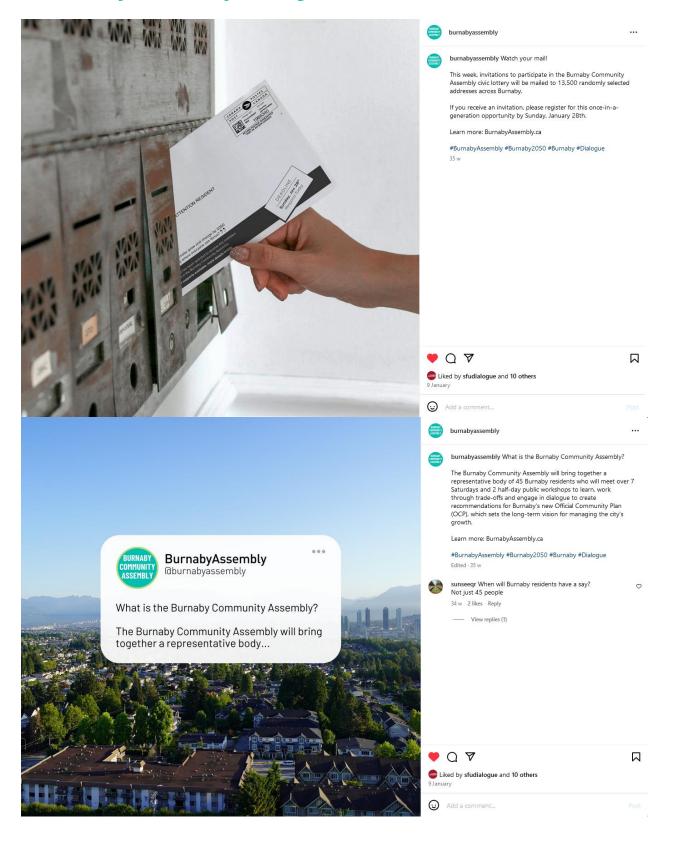


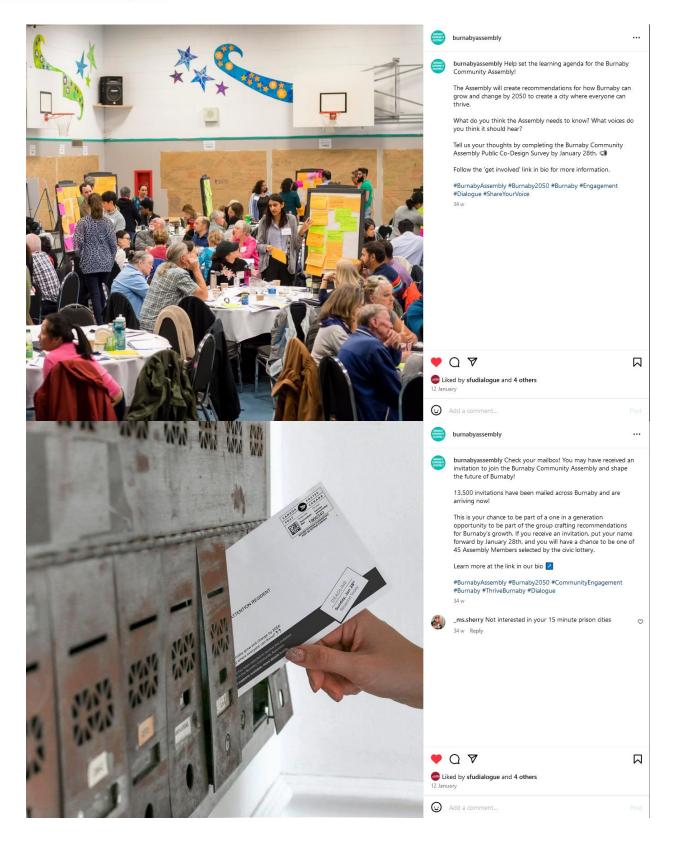
Please keep the conversation going by sharing and discussing these materials with your friends, family and community! Apart from the Community Assembly, the City of Burnaby is also leading a number of different community engagements to gather feedback on the development of the Burnaby 2050 Official Community Plan.

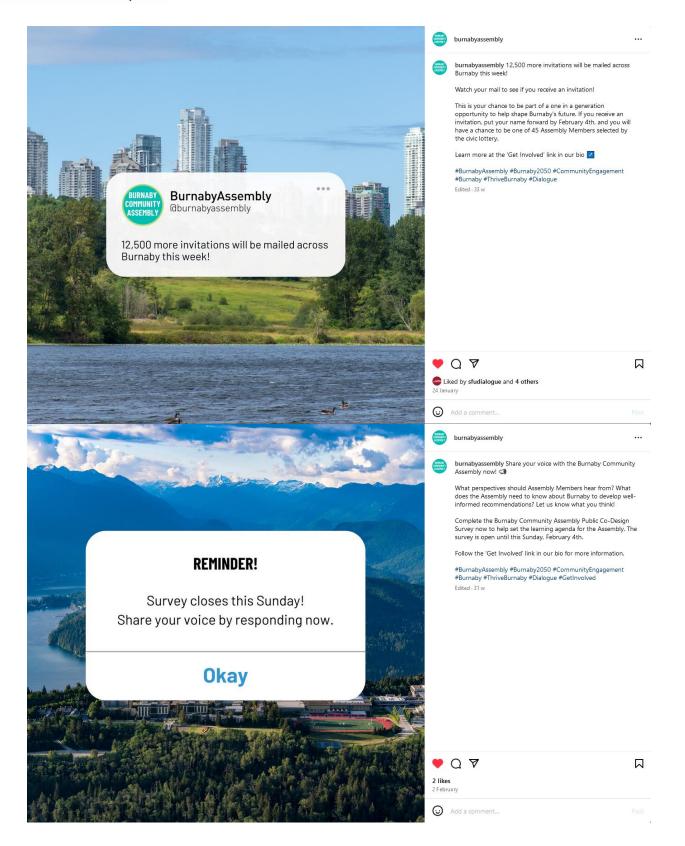
For more information on opportunities to participate in City-led engagements on the Official Community Plan, please visit the City of Burnaby website here, and subscribe the City of Burnaby eNewsletter here.



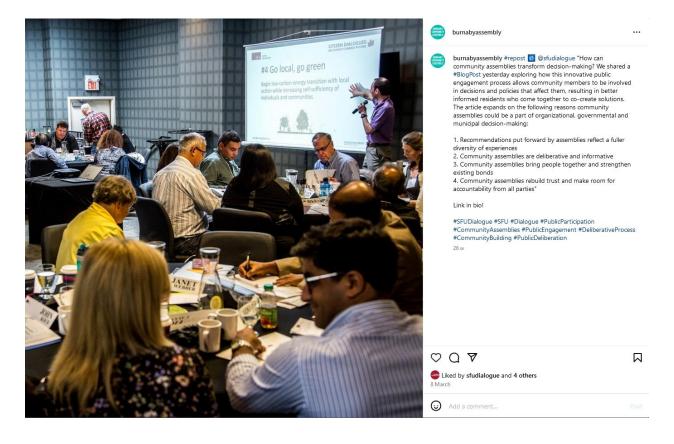
@BurnabyAssembly Instagram Feed

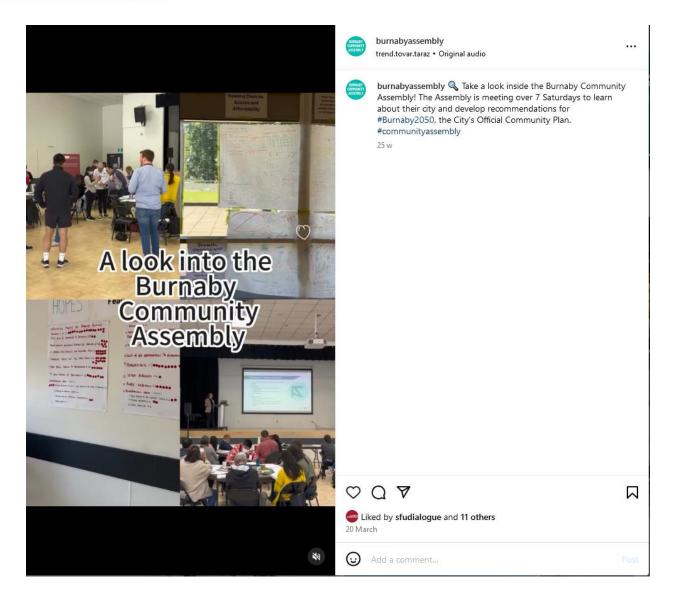


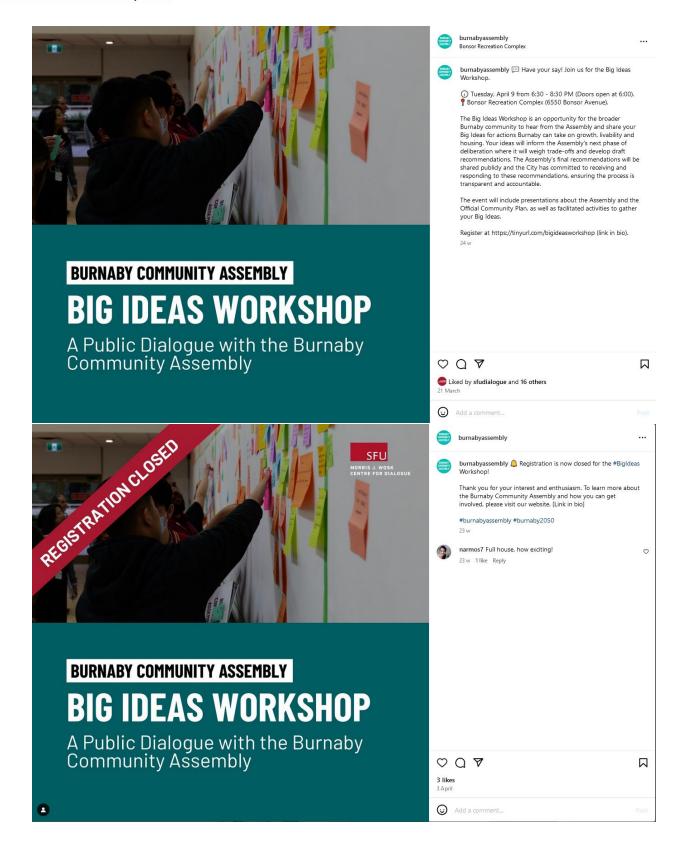


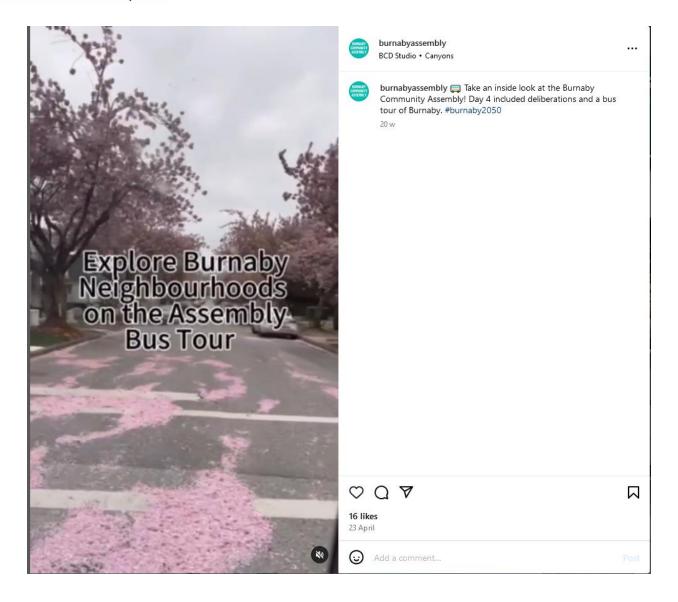


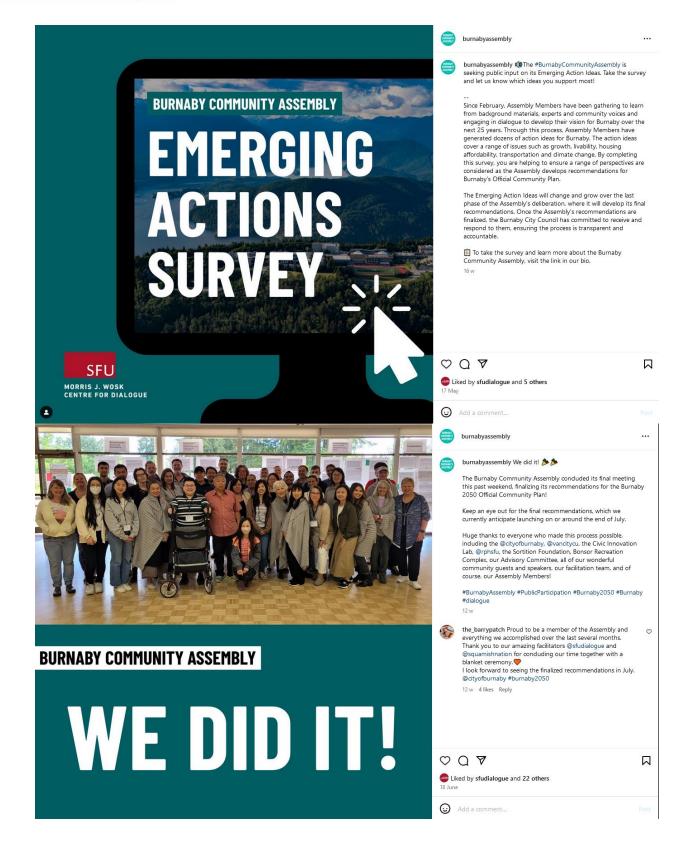
BURNABY COMMUNITY ASSEMBLY Join the conversation about Burnaby's future

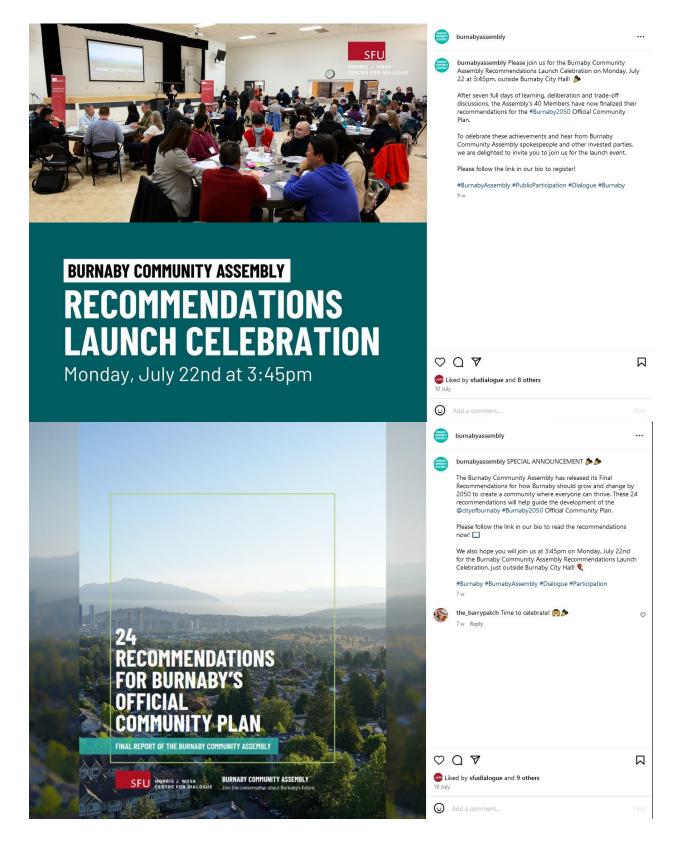














Burnaby Assembly Newsletter

Assembly newsletters were sent to subscribers on the following dates, and featured accompanying headlines:

Date	Headlines
1/24/2024	Help set the learning agenda for the Burnaby Community Assembly!
	Watch your mail! 12,500 more invitations to be sent across Burnaby this week
	Burnaby Now: 'Unprecedented' civic lottery planned to shape the future of Burnaby
3/22/2024	Unprecedented Burnaby Community Assembly is underway!
	Have your say! Participate in the Big Ideas Workshop
	Reflections on Deliberative Models for City Planning and Knowledge Exchange with a Growing Field
	How Community Assemblies Can Transform Decision-Making
5/17/2024	The Burnaby Community Assembly wants to hear from you!
	Burnaby Beacon: Burnaby Community Assembly first public engagement event
	City of Burnaby: Burnaby 2050 Phase 3 - Drafting
7/10/2024	You're Invited to the Burnaby Community Assembly Recommendations Launch Celebration!
7/19/2024	Read the Burnaby Community Assembly's Final Recommendations
	Join us for the Recommendations Launch Celebration!
	Read Burnaby's Official Community Plan Explained — Learning Materials for the Burnaby Community Assembly
	Watch videos of presentations and panels at the Burnaby Community Assembly



- (0	11		12	\cap	2	/
- (\cap	/	\cdot	//	U	/	_

Watch the Burnaby Community Assembly's Final Recommendations being presented to City Council

Help shape Burnaby's mobility future!

CBC Early Edition with Stephen Quinn - How to engage the public in civic life

CBC Vancouver - Burnaby shares one way they're tackling the housing crisis

Burnaby Beacon - Direct democracy in action: Burnaby Community Assembly wraps up its work

Burnaby Beacon - Assembly urges Burnaby to 'do no harm' to future generations

Please find the full newsletters in the following pages.

BURNABY COMMUNITY ASSEMBLY

What is the Burnaby Community Assembly?

The <u>Burnaby Community Assembly</u> is a representative group of 45 Burnaby residents, selected through a civic lottery, who will help shape <u>Burnaby's Official</u> Community Plan.

The Assembly is led by <u>SFU's Morris J. Wosk Centre for Dialogue</u> in a collaborative, but arm's length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation Lab</u>.

What's happening:

- Help set the learning agenda for the Burnaby Community Assembly!
- Watch your mail! 12,500 more invitations to be sent across Burnaby this week
- Burnaby Now: 'Unprecedented' civic lottery planned to shape the future of Burnaby

GET INVOLVED



Help set the learning agenda for the Burnaby Community Assembly!

Please share your voice through <u>this survey</u>, and let us know what you think the Assembly should learn about so it can make well-informed recommendations about the future of Burnaby. The survey will be open until January 28th 2024.

By completing this survey, you will help us ensure that the Assembly hears from a range of perspectives and receives information from credible, evidence-based sources on topics such as housing accessibility, climate change, growth, transportation and livability.

61% of Burnaby residents have at least one mother tongue besides English, and we want to hear their voices. This survey is available in multiple languages. Please use the links below to complete this survey in your language of preference, or to share this survey with your networks in the appropriate language:

- English
- Spanish (ESPAÑOL)
- French (Français)
- Tagalog (Wikang Tagalog)
- Russian (русский)
- Farsi (فارسي)
- <u>Punjabi (ਪੰਜਾਬੀ)</u>
- <u>Simplified Chinese (简体中文)</u>
- Traditional Chinese (繁體中文)
- Korean (한국어)

For more information on the Learning and Visioning stage of the Assembly, please visit the <u>About the Process</u> page on our website.

READ MORE

Watch your mail! 12,500 more invitations to be sent across Burnaby this week

This week, 12,500 invitations will be mailed to a new group of randomly selected mailing addresses in Burnaby (in addition to the 13,500 that were mailed in early January).

These invitations will ask residents to put their names forward for the Burnaby Community Assembly, an unprecedented opportunity for residents to shape the development of Burnaby's Official Community Plan. The Assembly will create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

Watch your mail to see if you receive an invitation. Residents who receive an invitation have until Sunday, February 4th 2024 to volunteer (deadline to register has been extended). Forty-five Assembly Members will then be selected by civic lottery.

If you receive an invitation, or if you have already registered, please remember to share your invitation with anyone aged 15 and over who lives at your mailing address, including any renters, boarders, or lodgers. An unlimited number of people who live at mailing addresses where an invitation has been received can register for the Burnaby Community Assembly civic lottery.

READ MORE

MEDIA

Burnaby Now: 'Unprecedented' civic lottery planned to shape the future of Burnaby

MORE INFO



What is the Burnaby Community Assembly?

The Assembly will bring together a representative body of 45 Burnaby community members to create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly will present its recommendations to City Council, who is responsible for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

The Burnaby Community Assembly will be overseen by <u>Simon Fraser University's</u> <u>Morris J. Wosk Centre for Dialogue</u>, in a collaborative, but arm's-length partnership with the <u>City of Burnaby</u>, and further support from the <u>Civic Innovation Lab</u>.

Where can I learn more?

For more information on the Burnaby Community Assembly, please visit our <u>website</u>, and follow us on <u>Instagram @BurnabyAssembly</u>.

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.

CONNECT WITH US



Burnaby Community Assembly c/o SFU Morris J. Wosk Centre for Dialogue 515 W Hastings St, Vancouver BC V6B 5K3

BURNABY COMMUNITY ASSEMBLY

What is the Burnaby Community Assembly?

The <u>Burnaby Community Assembly</u> is a representative group of 45 Burnaby residents, selected through a civic lottery, who will help shape <u>Burnaby's Official</u> <u>Community Plan</u>.

The Assembly is led by <u>SFU's Morris J. Wosk Centre for Dialogue</u> in a collaborative, but arm's length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation Lab</u>.

What's happening:

- Unprecedented Burnaby Community Assembly is underway!
- Have your say! Participate in the Big Ideas Workshop
- Reflections on Deliberative Models for City Planning and Knowledge Exchange with a Growing Field
- How Community Assemblies Can Transform Decision-Making

ANNOUNCEMENTS

Unprecedented Burnaby Community Assembly is underway!

The Burnaby Community Assembly officially launched on Saturday, February 24th. Over the first three Assembly Meetings, participants met with City Councillors and staff, learned more about Burnaby and discussed issues such as livability, housing accessibility, climate resilience and transportation in the context of a growing city.

GET INVOLVED

Have Your Say! Participate in the Big Ideas Workshop

Join us on Tuesday, April 9th from 6:30 - 8:30 PM at Bonsor Recreation Complex, Banquet Hall for the Big Ideas Workshop! The workshop is an opportunity for the broader Burnaby community to hear from the Assembly and share your Big Ideas for actions Burnaby can take on growth, livability and housing. Your ideas will inform the Assembly's next phase of deliberation where it will weigh trade-offs and develop draft recommendations. The Assembly's final recommendations will be shared publicly and the City has committed to receiving and responding to these recommendations, ensuring the process is transparent and accountable.

The event will include presentations about the Assembly and the Official Community Plan, as well as facilitated activities to gather your Big Ideas.

REGISTER

FURTHER READING





Reflections on Deliberative Models for City Planning and Knowledge Exchange with a Growing Field

READ MORE



How Community Assemblies can Transform Decisionmaking

MORE INFO



What is the Burnaby Community Assembly?

The Assembly will bring together a representative body of 45 Burnaby community members to create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly will present its recommendations to City Council, who is responsible for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

The Burnaby Community Assembly will be overseen by <u>Simon Fraser University's</u> <u>Morris J. Wosk Centre for Dialogue</u>, in a collaborative, but arm's-length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation</u>

Lab, and contributions from Vancity the Renovate the Public Hearing Initiative.

Where can I learn more?

For more information on the Burnaby Community Assembly, please visit our website, and follow us on Instagram @BurnabyAssembly.

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.

CONNECT WITH US



Burnaby Community Assembly c/o SFU Morris J. Wosk Centre for Dialogue 515 W Hastings St, Vancouver BC V6B 5K3

BURNABY COMMUNITY ASSEMBLY

What is the Burnaby Community Assembly?

The <u>Burnaby Community Assembly</u> is a representative group of 42 Burnaby residents, selected through a civic lottery, who will help shape <u>Burnaby's Official</u> Community Plan.

The Assembly is led by <u>SFU's Morris J. Wosk Centre for Dialogue</u> in a collaborative, but arm's length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation Lab</u>.

What's happening:

- The Burnaby Community Assembly wants to hear from you!
- Burnaby Beacon: Burnaby Community Assembly first public engagement event
- City of Burnaby: Burnaby 2050 Phase 3 Drafting

GET INVOLVED

The Burnaby Community Assembly wants to hear from you!

Since February, Assembly Members have been gathering to learn from background materials, experts and community voices and engaging in dialogue to develop their vision for Burnaby over the next 25 years. Through this process, Assembly Members have generated dozens of Action Ideas for Burnaby. The Action Ideas cover a range of issues such as housing affordability, transportation and community amenities.

Please complete the <u>Emerging Actions Survey</u> by Sunday, May 26th, and help ensure a range of perspectives are considered as the Assembly develops recommendations for Burnaby's Official Community Plan.

This survey is available in multiple languages to ensure that feedback is received from across Burnaby's diverse community. Please follow the links below to complete the survey in various languages.

- English
- Spanish Español
- Tagalog Wikang Tagalog
- Farsi فارسى
- Simplified Chinese 简体中文
- Traditional Chinese 繁體中文
- Korean 한국어
- Arabic العربية
- Swahili Kiswahili
- Somali Soomaali

COMPLETE SURVEY

FURTHER READING

Burnaby Beacon: Burnaby Community Assembly first public engagement event

READ MORE





City of Burnaby: Burnaby 2050 Phase 3 - Drafting

READ MORE

MORE INFO



What is the Burnaby Community Assembly?

The Assembly will bring together a representative body of 42 Burnaby community members to create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly will present its recommendations to City Council, who is responsible

for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

The Burnaby Community Assembly will be overseen by <u>Simon Fraser University's</u> <u>Morris J. Wosk Centre for Dialogue</u>, in a collaborative, but arm's-length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation Lab</u>, and contributions from <u>Vancity</u> the <u>Renovate the Public Hearing Initiative</u>.

Where can I learn more?

For more information on the Burnaby Community Assembly, please visit our <u>website</u>, and follow us on <u>Instagram @BurnabyAssembly</u>.

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.

CONNECT WITH US



Burnaby Community Assembly c/o SFU Morris J. Wosk Centre for Dialogue 515 W Hastings St, Vancouver BC V6B 5K3

BURNABY COMMUNITY ASSEMBLY



You're Invited to the Burnaby Community Assembly Recommendations Launch Celebration!

Please join us for the Burnaby Community Assembly Recommendations Launch Celebration on Monday, July 22 at 3:45pm, outside Burnaby City Hall!

The Burnaby Community Assembly is a broadly representative group of 40 Burnaby residents selected by civic lottery to create recommendations for Burnaby's Official Community Plan under the guiding question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

After seven full days of learning, deliberation and trade-off discussions, the Assembly has finalized its recommendations and will present them to City Council, who is responsible for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.

To celebrate these achievements and hear from Burnaby Community Assembly spokespeople and other invested parties, we are delighted to invite you to join us for the launch event.

Launch Event Agenda:

Welcome

- Highlights from the Assembly's recommendations
- Networking

Launch Event Details:

• Date: Monday July 22nd, 2024

• Start time: 3:45pm

• Location: Burnaby City Hall, 4949 Canada Way, in the outdoor plaza just outside the main entrance of City Hall, to the southwest of the building (look for the concrete picnic tables and benches!).

Directions: We highly encourage you to take transit!

- By SkyTrain: The nearest SkyTrain stations are Metrotown on the Expo Line, and Sperling-Burnaby Lake on the Millennium Line, with an additional 15 to 25-minute bus ride to the City Hall bus loop.
- **By Bus:** The City Hall Bus Loop is serviced by bus routes 110, 123, 133 and 144. Check the TransLink website or use a transit app for real-time schedules.
- By Car: Visitor parking is available at City Hall, but spots fill up quickly.
- Please bring your reusable water bottle.

To RSVP, please click on this link to register on Eventbrite: https://www.eventbrite.ca/e/burnaby-community-assembly-recommendations-launch-celebration-tickets-929373419917

Please email us at info@burnabyassembly.ca if you have any questions.

Warm regards,

Burnaby Community Assembly Team

Where can I learn more?

The Burnaby Community Assembly was overseen by <u>Simon Fraser University's Morris J. Wosk Centre for Dialogue</u>, in a collaborative, but arm's-length partnership with the <u>City of Burnaby</u>. This work was also supported by the <u>Civic Innovation Lab</u>, and contributions from <u>Vancity</u> the <u>Renovate the Public Hearing Initiative</u>.

For more information on the Burnaby Community Assembly, please visit our website, and follow us on Instagram @BurnabyAssembly.

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.

CONNECT WITH US



Burnaby Community Assembly c/o SFU Morris J. Wosk Centre for Dialogue 515 W Hastings St, Vancouver BC V6B 5K3

BURNABY COMMUNITY ASSEMBLY

What is the Burnaby Community Assembly?

The <u>Burnaby Community Assembly</u> is a broadly representative group of 40 Burnaby residents selected by civic lottery to create recommendations for the <u>City of</u> Burnaby's Official Community Plan under the guiding question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly is led by <u>SFU's Morris J. Wosk Centre for Dialogue</u> in a collaborative, but arm's length partnership with the <u>City of Burnaby</u>. This work is also being supported by the <u>Civic Innovation Lab</u>.

What's happening:

- Read the Burnaby Community Assembly's Final Recommendations
- Join us for the Recommendations Launch Celebration!
- Read Burnaby's Official Community Plan Explained Learning Materials for the Burnaby Community Assembly
- Watch videos of presentations and panels at the Burnaby Community Assembly

GET INVOLVED

Read the Burnaby Community Assembly's Final Recommendations

Today, the Burnaby Community Assembly has released its Final Recommendations for how the City of Burnaby should grow and change by 2050 to create a community where everyone can thrive. These 24 recommendations will help guide the development of Burnaby's Official Community Plan.

Please <u>click here</u> to read the full recommendations from the Assembly and the accompanying report.

The Assembly's 24 recommendations include calls for Burnaby to:

- Set a target to achieve 20 percent non-market housing by 2050
- Add new urban villages and transition zones surrounding town centres, as well as to encourage more townhouses, rowhouses and low-rise apartments
- Ensure all neighbourhoods have access to amenities and small businesses within walking distance
- Improve transportation by creating a new multimodal path between
 Brentwood and Metrotown, prioritizing dedicated bus lanes for rapid transit,
 and taking steps to increase pedestrian safety and accessibility
- Prioritize the use of development revenues for affordable housing, childcare centres and community centres
- Improve public spaces to include more benches, lighting, waste receptacles, washrooms and trees
- Adopt an intergenerational lens for future decision-making so that staff report on potential impacts to future generations for all major decisions

Burnaby City Council will receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable. City Council remains responsible for final approval of the Official Community Plan.

READ THE RECOMMENDATIONS





Join us for the Recommendations Launch Celebration!

After seven full days of learning, deliberation and trade-off discussions, the Assembly has finalized its recommendations and will present them to City Council, who is responsible for final approval of the Official Community Plan.

To celebrate these achievements and hear from Burnaby Community Assembly spokespeople and other invested parties, we are delighted to invite you to join us for this launch event on Monday, July 22 at 3:45pm, just outside City Hall.

This launch celebration will be immediately followed by a City Council meeting at 5:00pm, where the Final Recommendations will be formally presented to Burnaby City Council.

If you are unable to attend in person, you can watch the live-stream of the Council Meeting here.

REGISTER

FURTHER READING & VIEWING









Read Burnaby's Official Community Plan Explained — Learning Materials for the Burnaby Community Assembly

Throughout the Assembly process, Assembly Members were informed about important issues related to the Official Community Plan through a number of sources including input from the general Burnaby community, engagement with knowledge holders and technical experts, third party information sources and customized learning materials.

Please read the comprehensive learning materials, *Burnaby's Official Community Plan Explained*, covering such topics as:

- Burnaby: Yesterday, Today and Tomorrow
- Key Concepts for Burnaby's Official Community Plan
- Approaches to Growth and Density
- Understanding City Hall: Powers and Limitations

READ MORE



Watch videos of presentations and panels at the Burnaby Community Assembly

A variety of knowledge holders and technical experts joined Assembly Meetings inperson to share knowledge, present information and engage in discussion about relevant issues for the Official Community Plan.

Please watch the videos of many of these presentations and panels at the Burnaby Community Assembly 2024 YouTube page.

WATCH HERE

MORE INFO



What is the Burnaby Community Assembly?

The Burnaby Community Assembly is a broadly representative group of 40 residents selected by civic lottery to create recommendations for the City of Burnaby's Official Community Plan under the guiding question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

The Assembly process was designed and overseen by <u>Simon Fraser University's</u>

<u>Morris J. Wosk Centre for Dialogue</u> in a collaborative but arm's-length partnership with the <u>City of Burnaby</u>. The City of Burnaby committed in advance to receive and

respond to the Assembly's recommendations, ensuring the process is transparent and accountable. City Council remains responsible for final approval of the Official Community Plan.

This work was also supported by the <u>Civic Innovation Lab</u>, and contributions from <u>Vancity</u>, the <u>Renovate the Public Hearing Initiative</u> and an anonymous donor. The Centre for Dialogue retained full editorial autonomy from its partners and funders in the Burnaby Community Assembly, including throughout the design, facilitation and reporting.

Where can I learn more?

For more information on the Burnaby Community Assembly, please visit our <u>website</u>, and follow us on <u>Instagram @BurnabyAssembly</u>.

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.

CONNECT WITH US



Burnaby Community Assembly c/o SFU Morris J. Wosk Centre for Dialogue 515 W Hastings St, Vancouver BC V6B 5K3

BURNABY COMMUNITY ASSEMBLY

What's happening:

- Watch the Burnaby Community Assembly's Final Recommendations being presented to City Council
- Help shape Burnaby's mobility future!
- CBC Early Edition with Stephen Quinn How to engage the public in civic life
- CBC Vancouver Burnaby shares one way they're tackling the housing crisis
- Burnaby Beacon Direct democracy in action: Burnaby Community Assembly wraps up its work
- Burnaby Beacon Assembly urges Burnaby to 'do no harm' to future generations

GET INVOLVED



Watch the Burnaby Community Assembly's Final

Recommendations being presented to City Council

On Monday, July 22nd, 2024, 65 members of the Burnaby community gathered outside of Burnaby City Hall to celebrate the launch of the Burnaby Community Assembly's Final Recommendations.

Just after the celebration, inside Council Chambers, the Assembly's 24 recommendations were formally presented to Burnaby City Council by Members of the Assembly. All Councillors expressed their gratitude to the Assembly Members for their work, and Council unanimously passed the recommendation, "THAT staff be directed to include the recommendations of the Burnaby Community Assembly as input in the Phase 3 engagement for Burnaby 2050."

Watch the presentation of the recommendations to Burnaby City Council <u>here</u>, and read the all 24 recommendations here.

In a later phase, the Burnaby City Council will also be responding to the Assembly's recommendations, ensuring the process is transparent and accountable. City Council remains responsible for final approval of the Official Community Plan.

WATCH THE PRESENTATION



Help shape Burnaby's mobility future!

As part of the <u>Sustainable community-resilient alternative mobility (SCRAM)</u> project, researchers from the University of British Columbia and Simon Fraser

University, led by Dr. Mahmudur Fatmi, are conducting a study on the mobility characteristics of Burnaby residents. The survey aims to gather data on travel habits, vehicle ownership, demographics, attitudes, and perceptions to enhance transportation planning and combat climate change.

Please <u>click here</u> to complete the survey.

The survey will take about 20-30 minutes to complete, and respondents have a chance to win \$100 / \$50 / \$25 in VISA gift cards.

COMPLETE THE SURVEY

MEDIA

CBC Early Edition with Stephen Quinn - How to engage the public in civic life

We often hear that it's difficult to engage members of the public in civic life... or that citizens are cynical about the political process. Well in Burnaby B.C., a unique experiment in citizen engagement happened over the past 6 months. A community assembly was formed to advise the City on their Official Community Plan. We hear about that, with two members of the Assembly.

LISTEN



CBC Vancouver - Burnaby shares one way they're tackling the housing crisis

CBC's Stephen Quinn talks to Burnaby Councillor Daniel Tetrault and resident Jess Li at the site of a new development where residents that were evicted from a demolished low-rise six years ago are just starting to move back in at the same rents they paid before.

WATCH



Burnaby Beacon - Direct democracy in action: Burnaby Community Assembly wraps up its work

READ





Burnaby Beacon - Assembly urges Burnaby to 'do no harm' to future generations

READ

MORE INFO



What is the Burnaby Community Assembly?

The Burnaby Community Assembly is a broadly representative group of 40 residents selected by civic lottery to create recommendations for the City of Burnaby's Official Community Plan under the guiding question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

Read the Assembly's Final Recommendations here and the learning materials for

the Assembly <u>here</u>. You can also watch presentations to the Assembly from community knowledge holders and technical experts here.

The Assembly process was designed and overseen by <u>Simon Fraser University</u>'s <u>Morris J. Wosk Centre for Dialogue</u> in a collaborative but arm's-length partnership with the <u>City of Burnaby</u>. The City of Burnaby committed in advance to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable. City Council remains responsible for final approval of the Official Community Plan.

This work was also supported by the <u>Civic Innovation Lab</u>, and contributions from <u>Vancity</u>, the <u>Renovate the Public Hearing Initiative</u> and an anonymous donor. The Centre for Dialogue retained full editorial autonomy from its partners and funders in the Burnaby Community Assembly, including throughout the design, facilitation and reporting.

Where can I learn more?

For more information on the Burnaby Community Assembly, please visit our website, and follow us on Instagram @BurnabyAssembly.

If you would like to receive updates from the City of Burnaby about the City's Official Community Plan, sign up at Burnaby.ca/enews.

CONNECT WITH US



Burnaby Community Assembly c/o SFU Morris J. Wosk Centre for Dialogue 515 W Hastings St, Vancouver BC V6B 5K3



Joint Press Release with City of Burnaby Announcing Assembly

Burnaby Community Assembly provides unprecedented opportunity for residents to shape their city

Last updated: January 9, 2024

13,500 randomly selected Burnaby residents will soon receive invitations to put their names forward for the Burnaby Community Assembly, an unprecedented opportunity for residents to shape the development of Burnaby's Official Community Plan.

The assembly will create recommendations for the City of Burnaby on the important question:

How should Burnaby grow and change by 2050 to create a city where everyone can thrive?

Residents who receive an invitation have until Sunday, January 28, 2024 to volunteer. Forty-five assembly members will then be selected by civic lottery. To ensure everyone has the option to participate, accessibility supports such as child and elder care will be provided.

Assembly members will work together over 7 full-day sessions between February 24 and June 15, 2024 to learn about their city and develop recommendations for "Burnaby 2050", the City's Official Community Plan. Issues tackled by assembly members may include livability, housing accessibility, climate resilience and transportation in the context of a growing city.

The Burnaby Community Assembly and civic lottery process will be overseen by Simon Fraser University's Morris J. Wosk Centre for Dialogue, in a collaborative, arm's-length partnership with the City of Burnaby. The initiative is being further supported by the Civic Innovation Lab, a non-profit society founded in 2022 by the City of Burnaby and Simon Fraser University to combine the expertise and resources of both founding partners to find fresh solutions to challenges and issues affecting cities.

The Assembly will present its recommendations to City Council, who is responsible for final approval of the Official Community Plan. The City of Burnaby has committed to receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable.



"We are pleased to again be working with the SFU's Morris J Wosk Centre for Dialogue to undertake the important work of the Burnaby Community Assembly to help plan Burnaby's future" said Mayor Mike Hurley. "I look forward to reviewing the assembly's recommendations for Burnaby's new Official Community Plan, and I thank all those who put their name forward to serve as potential community assembly members."

"The City of Burnaby has long been a regional leader in democratic participation," said Robin Prest, Assembly Chair and Program Director at SFU's Morris J Wosk Centre for Dialogue. "The Burnaby Community Assembly will provide an unprecedented opportunity to hear deeply from the City's diverse residents and create a positive vision for Burnaby's future."

Learn More:

Burnaby Community Assembly
Burnaby 2050
Civic Innovation Lab



Joint Press Release with the City of Burnaby Launching Final Recommendations

Burnaby Community Assembly presents recommendations for Official Community Plan

Last updated: July 19, 2024

A representative group of 40 Burnaby residents worked together to develop 24 recommendations for how the City of Burnaby should grow and change by 2050 to create a community where everyone can thrive.

The Burnaby Community Assembly (BCA) was created in 2024 to help guide the development of Burnaby's Official Community Plan. Forty residents representing the diversity of our community were selected through a civic lottery and took part in seven full-day sessions from February to June.

"I want to thank all the members of the Burnaby Community Assembly who graciously provided their time and input to help improve our community," said Mayor Mike Hurley. "Burnaby's new Official Community Plan should reflect the goals and aspirations of all our residents – and this innovative process provided a key opportunity for residents to share their priorities for the future of our city."

The Assembly's 24 recommendations include calls for Burnaby to:

- Set a target to achieve 20 percent non-market housing by 2050
- Add new urban villages and transition zones surrounding town centres, as well as to encourage more townhouses, rowhouses and low-rise apartments
- Ensure all neighbourhoods have access to amenities and small businesses within walking distance
- Improve transportation by creating a new multimodal path between Brentwood and Metrotown, prioritizing dedicated bus lanes for rapid transit, and taking steps to increase pedestrian safety and accessibility
- Prioritize the use of development revenues for affordable housing, childcare centres and community centres
- Improving public spaces to include more benches, lighting, waste receptacles, washrooms and trees
- Adopting an intergenerational lens for future decision-making so that staff report on potential impacts to future generations for all major decisions

Burnaby City Council will receive and respond to the Assembly's recommendations, ensuring the process is transparent and accountable. City Council remains responsible for final approval of the Official Community Plan.



"Burnaby is the first known city in Canada to commission a Community Assembly for its Official Community Plan," said Robin Prest, Chair of the Burnaby Community Assembly. "This ground-breaking process sets a new precedent for how cities in BC should engage their residents on important issues."

The Assembly process was designed and overseen by Simon Fraser University's Morris J. Wosk Centre for Dialogue in a collaborative but arm's-length partnership with the City of Burnaby. The Assembly's work complements other public engagement processes led by the City of Burnaby as part of the multi-year development of Burnaby 2050, its Official Community Plan update.

Additional funding and support for the Burnaby Community Assembly was provided by Vancity, Renovate the Public Hearing and the Civic Innovation Lab, a non-profit society founded in 2022 by the City of Burnaby and Simon Fraser University to find fresh solutions to challenges and issues affecting cities.

Learn more:

Burnaby Community Assembly Final Report
Burnaby Community Assembly
Burnaby 2050
Civic Innovation Lab





For more questions on this report:

burnabyassembly.ca